



# **Community Voice Survey Two 2019 Summary Report**

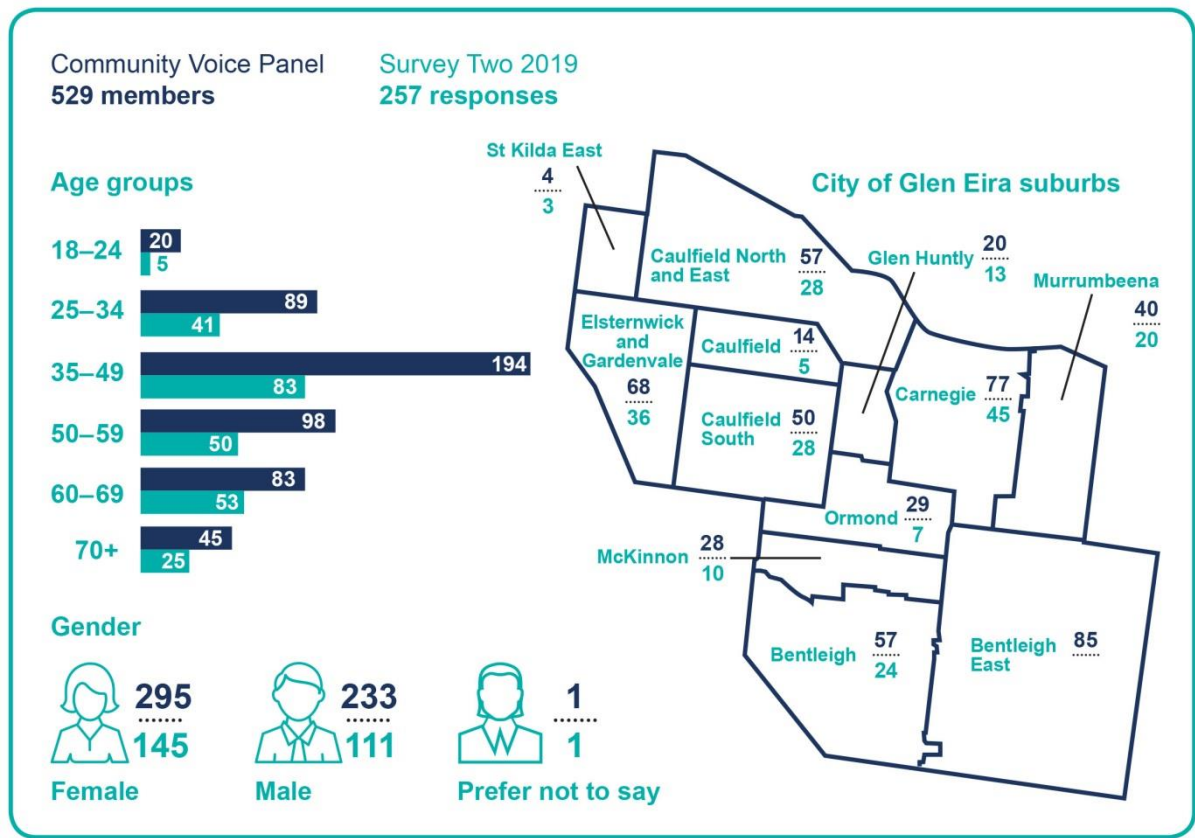
**May 2019**

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# COMMUNITY VOICE SURVEY TWO 2019

This Summary Report presents the findings from Community Voice Survey Two 2019, conducted between 23 April and 7 May 2019. Community Voice is an online panel of 529 residents who broadly represent the Glen Eira Community in terms of age, gender and suburb. The survey received 257 responses, a response rate of 49%.



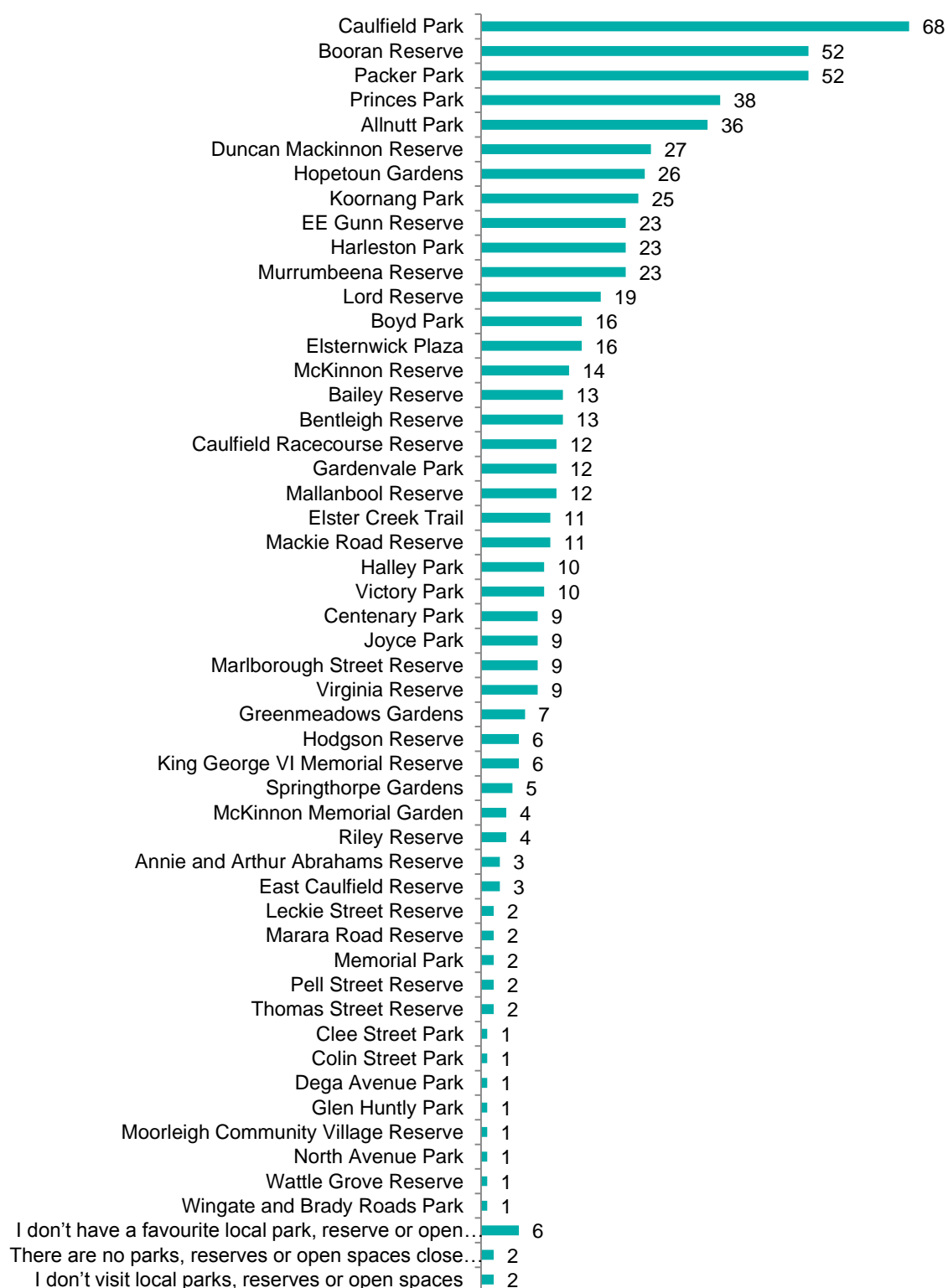
## SECTION ONE: PARKS, RESERVES AND OPEN SPACE IN GLEN EIRA

Council's Recreation and Open Space team sought feedback to inform planning for current and future parks in Glen Eira.

### Key findings

- Respondents' top three favourite local parks, reserves and open spaces in Glen Eira were Caulfield Park (27%, 68), Booran Reserve (20%, 52) and Packer Park (20%, 52).
- The most common things that respondents liked about their favourite local spaces were their amenity, such as being close to home (123) or dog friendly (53), and infrastructure, such as playgrounds (55).
- Almost a third of respondents (30%, 70) said that they don't travel to other parks, reserves or open spaces in Glen Eira. Among those who do, the top three were Caulfield Park (25%, 58), Booran Reserve (19%, 45) and Allnutt Park (13%, 29), with Packer Park (12%, 27) a close fourth.
- The most common things that respondents said made a park, reserve or open space worth travelling to were infrastructure, such as playgrounds (47), and their amenity, such as being large (21) or dog friendly (21).
- The two things most commonly valued about Glen Eira parks, reserves and open spaces were walking paths (49%, 125) and trees (47%, 121).
- The majority of respondents were satisfied (56%, 145) or very satisfied (19%, 50) with the quality of paths for walking in the Glen Eira parks, reserves and open spaces they visit. Likewise, the majority of respondents were either satisfied (51%, 132) or very satisfied (13%, 33) with the quality of trees in those spaces.
- Almost half of respondents (49%, 126) said that their preferred way for Council to consult them on changes to parks and open spaces, new parks and masterplans in their immediate local area was by email. Another 28% (72) of respondents said that they preferred to be consulted online, through Council's Have Your Say page.
- When asked for their comments about parks, reserves and open space in Glen Eira, many respondents' comments related to infrastructure, such as wanting more facilities including seating, lighting and shade (48). A large number of comments also related to wanting more open space (35).

Q1.1 In your local area (close to where you live), what is your favourite Glen Eira park, reserve or open space?



## Q1.2 Please tell us why you chose this local space(s) as your favourite and what you like about it/them?

There were 238 comments. The table below shows the themes and topics raised by these comments:

Theme	Topic	No.
Amenity	Close to home (123) Dog friendly (53) Good for kids (29) Mixed-use (27) Large (17) Peace and quiet (14) Beauty (12) Well-Maintained (10) Other (25)	310
Infrastructure	Playgrounds (55) Open space (37) Paths for walking (27) Water (fountains, water play, ponds etc.) (17) BBQs (10) Paths for cycling (10) Other (67)	223
Nature	Trees (26) Native plants (12) Other (18)	56
Sports		41
Events		9

### Illustrative quotes

Allnutt Park, Bentleigh Reserve and McKinnon Reserve: *“Close to home, within easy walking distance, with great play equipment for a range of ages and space to run around in.”*  
**(Female, 35-49, Bentleigh)**

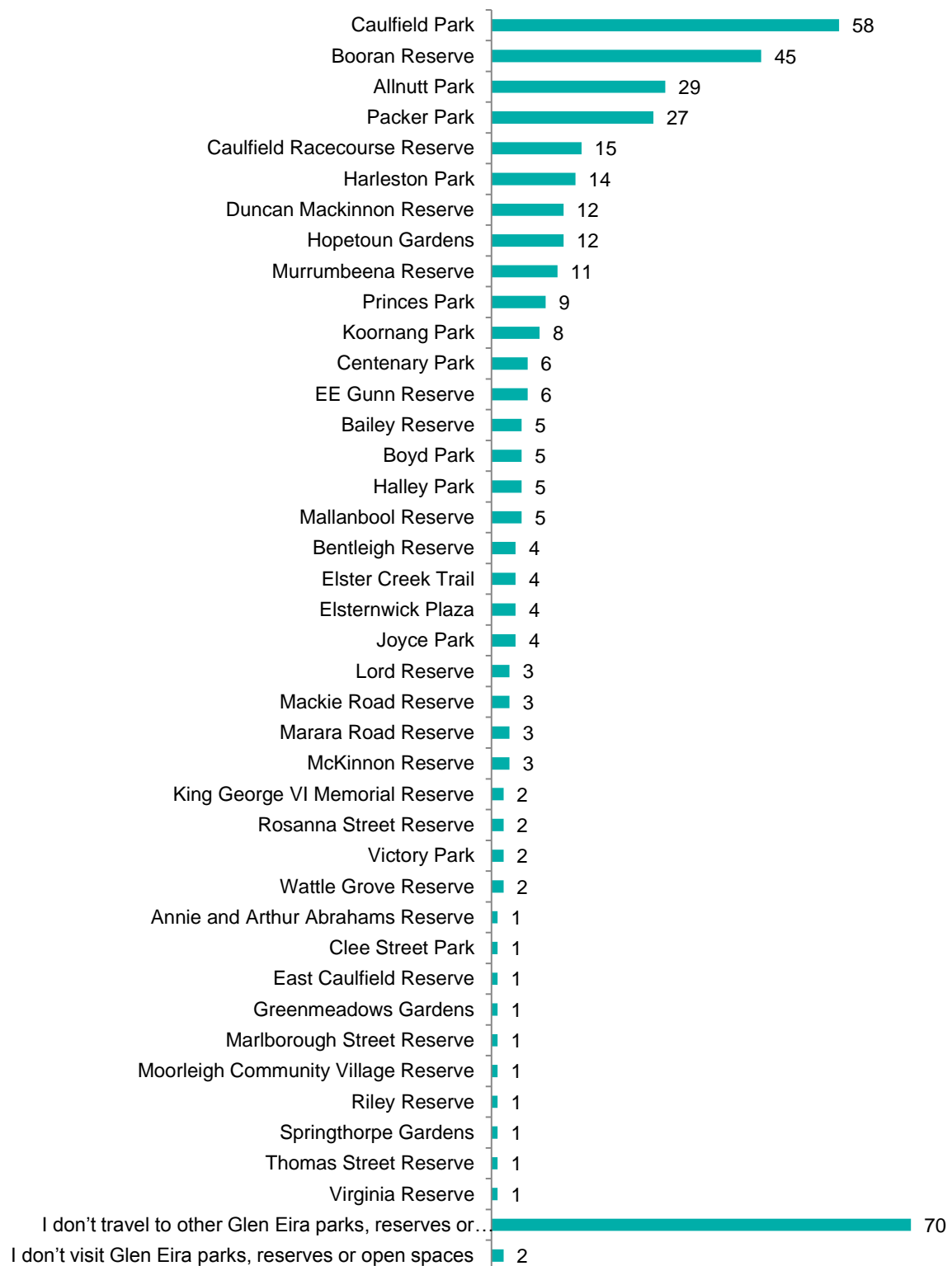
*“Caulfield Park is extraordinary for its well maintained recreational facilities. The cricket fields and in particular the turf wickets are just unbelievable. I also like the trees, the lake and even those pesky geese. It is a breathing space.”* **(Male, 35-49, Caulfield North)**

Duncan McKinnon Reserve: *“I like being able to walk in the early morning and feel safe. I like the trees, it feels like I'm in the bush.”* **(Female, 60-69, Murrumbena)**

Caulfield Park: *“Able to exercise our dog. Lots of walking tracks, water fountains (including dog bowls), dog poo bags, grassy areas, seats and barbecue facilities.”* **(Male, 25-34, Bentleigh)**

Caulfield Park, Harleston Park, Hopetoun Gardens and Princes Park: *“I like green spaces where I can walk or meet my friends with children. I like the facilities and one day I will play tennis in one of those Courts. I like that we have pretty green spaces, I like seeing families and groups having picnics, bbqs, kids events, it makes me happy and makes me feel part of a community.”* **(Female, 50-59, Caulfield South)**

Q1.3 Is there a Glen Eira park, reserve, or open space further away from where you live, which you make a point of travelling to?



## Q1.4 What makes this place(s) worth travelling to?

There were 169 comments. The table below shows the themes and topics raised by these comments:

Theme	Topic	No.
Amenity	Large (21) Dog friendly (21) Open space (14) Good for kids (10) Meeting place (9) Beauty (7) Peace and quiet (6) Well-maintained (5) Mixed use (5) Other (19)	117
Infrastructure	Playground (47) Water (water play, water features etc.) (14) Paths for walking (14) Paths for running (8) Facilities (7) BBQ (5) Other (7)	102
Nature	Trees (15) Gardens (6) Wildlife (6) Other (7)	34
Sport		18
Events		13

### Illustrative quotes

Caulfield Park: *“It's worth travelling to for the large space, lake and big trees. It's just a good nature filled environment that isn't too congested or overrun.”* (Female, 25-34, Elsternwick)

Duncan Mackinnon Reserve: *“My family likes to go to this park to exercise as it has hills for extra exertion as well as the popular running/walking track.”* (Female, 50-59, Murrumbeena)

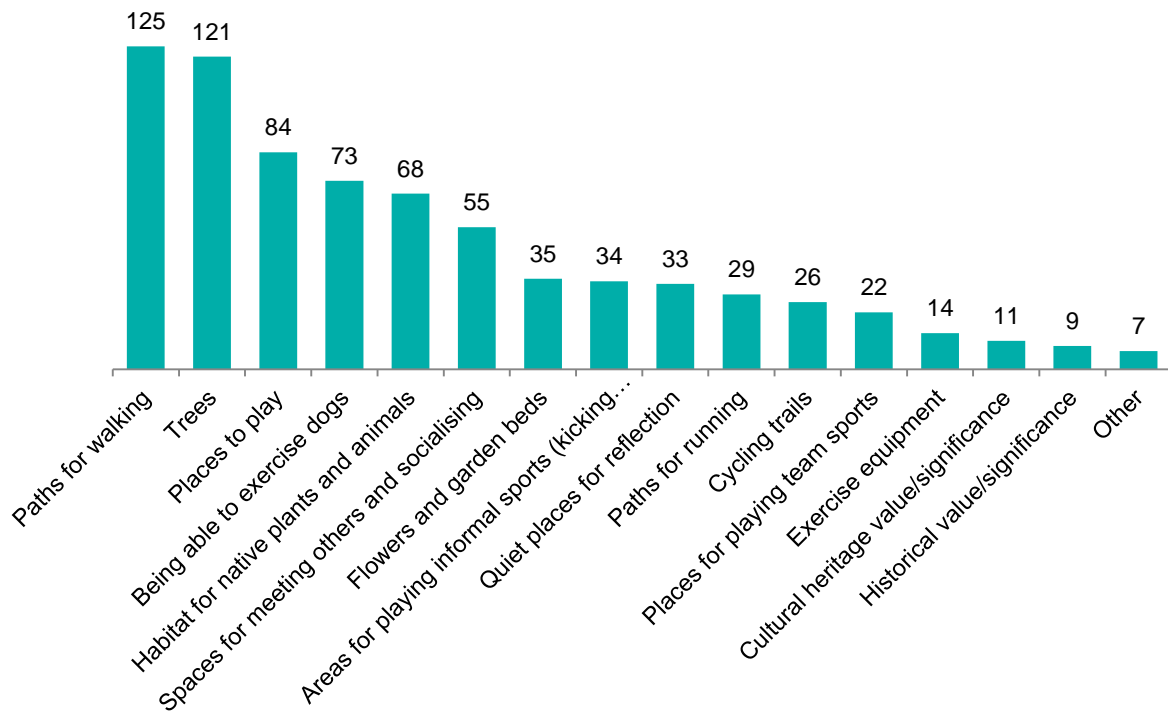
Elsternwick Plaza: *“Near cafe, so i can eat while the kids play.”* (Male, 35-49, Caulfield South)

Hopetoun Gardens: *“Close to Rehab Hospitals and a calming, quiet place to take my parents to.”* (Female, 50-59, Bentleigh East)

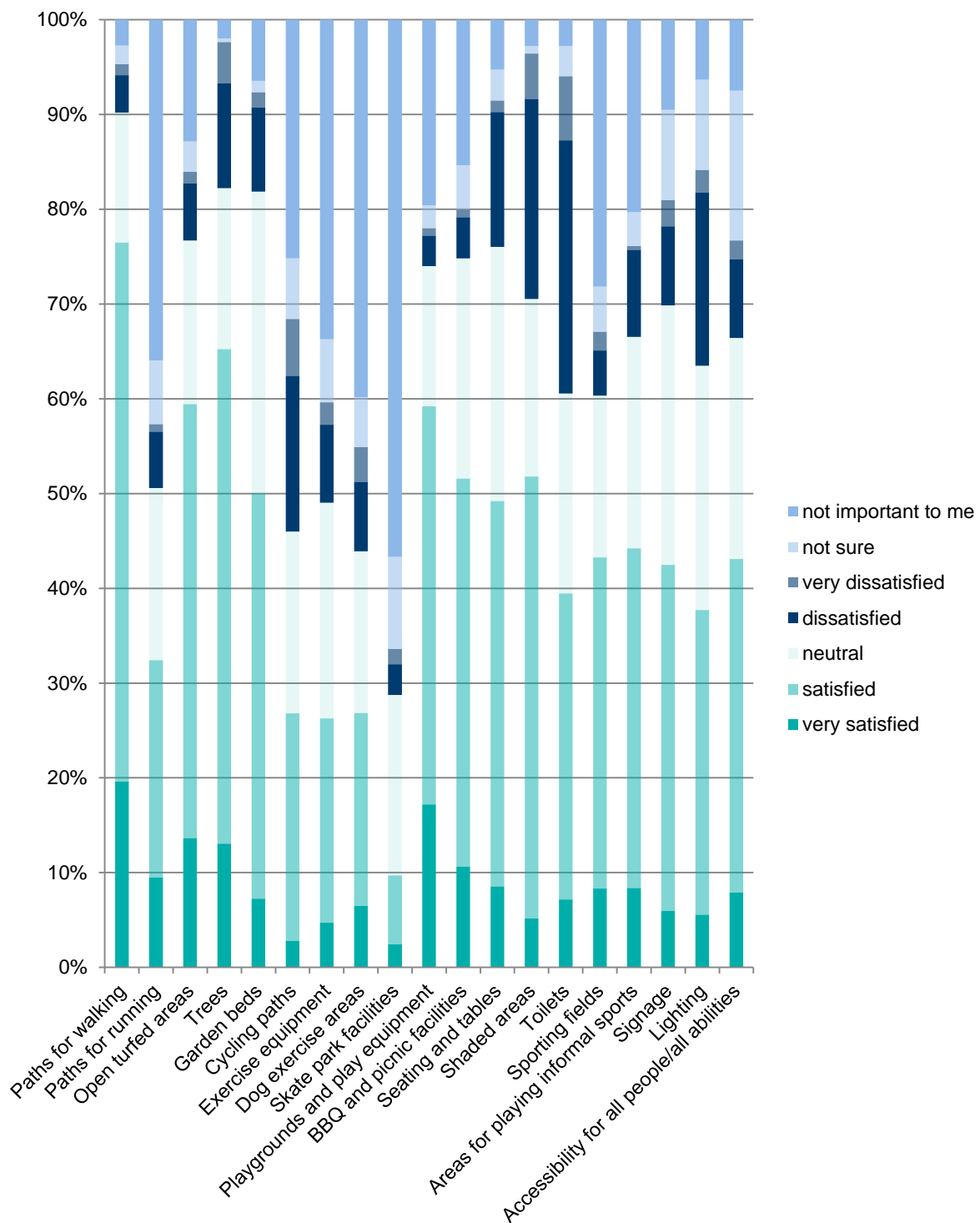
Caulfield Racecourse Reserve: *“The massive tunnel that runs under the race course and the slightly wild feel about the place.”* (Male, 35-49, Caulfield South)



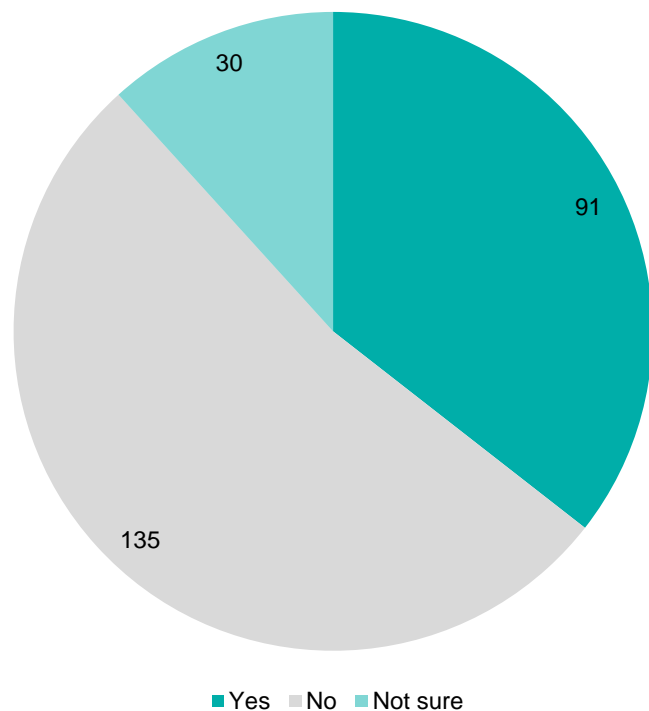
Q1.5 In general, what do you value most about the parks, reserves, and open spaces you visit in Glen Eira? Please choose your top three options.



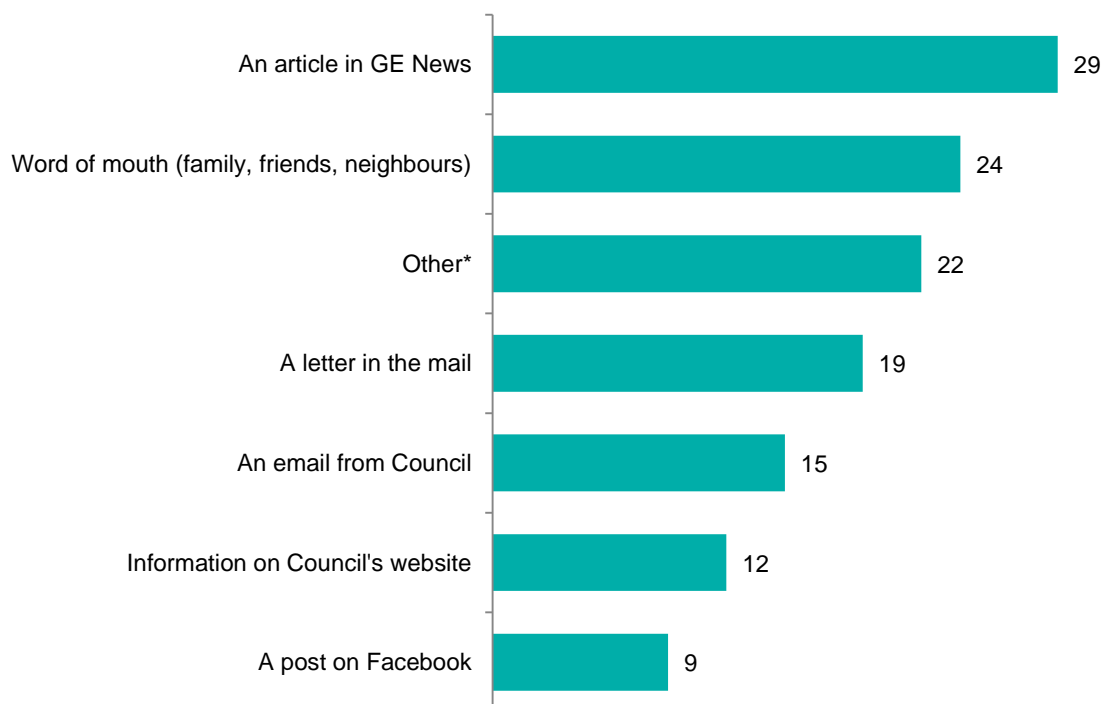
**Q1.6 How satisfied are you with the quality of the following in the Glen Eira parks, reserves and open spaces you visit?**



Q1.7 Have you ever provided feedback to Council on a proposed change to a park, reserve, open space or masterplan?

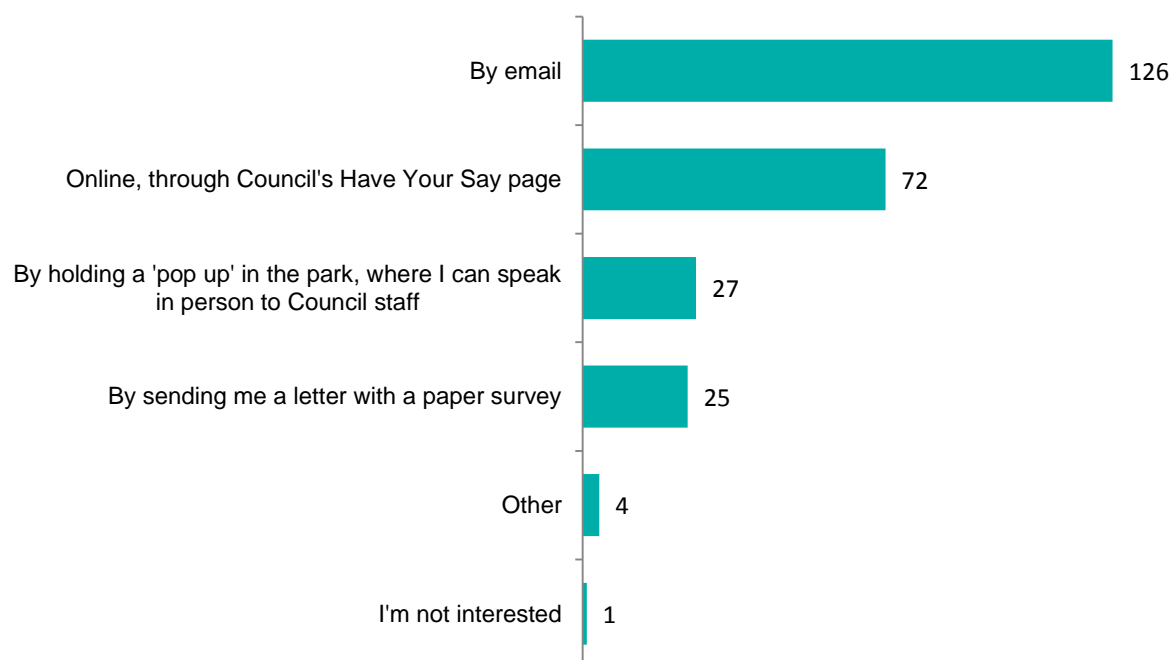


Q1.8 How did you hear about the opportunity to provide feedback? If you have provided feedback more than once, please consider the most recent occasion. Please select all options that apply.



\*Includes: on a sign; initiated contact with Council; at an event; word of mouth; Have Your Say Glen Eira website.

**Q1.9 What is your preferred way for Council to consult you on changes to parks and open spaces, new parks and masterplans in your immediate local area (close to where you live)? Please choose the option that best applies.**



**Q1.10 Do you have any other comments about parks, reserves and open space in Glen Eira?**

There were 148 comments. The table below shows the themes and topics raised by these comments:

Theme	Topics	No.
Infrastructure	More facilities (e.g. seating, lighting, shade, drinking fountains) (48) More natural assets (e.g. native plants, trees, biolinks, nature strips etc.) (30) More diverse spaces for kids and young people (e.g. nature play, water play, creative playgrounds) (17) More/better toilets (15) Facilities for dogs (e.g. fencing for off-leash areas, dog bags, water bowls) (6) Fences/barriers for playgrounds to keep kids safe from traffic (5)	121
Amenity	Dog-related issues (e.g. enforcement, facilitates, off-leash areas) (18) Happy with existing parks, open spaces and reserves (14) Maintenance (e.g. rubbish, graffiti, watering) (14) Need for better active transport links (9) Conflicting uses (e.g. between sports and other users) (9) Other (10)	74
Open space	More open space (35) Fewer pocket parks (4)	36
Community Engagement	More consultation of local people about changes (e.g. Carnegie Pool) (2) More information about parks, reserves and open spaces (1) Other (10)	13

### Illustrative quotes

*"Not enough open space, lowest provision in the state, with much of this space allocated to formal sport."* (Male, 50-59, Bentleigh)

*"Virginia Park is in desperate need of a rubbish bin at the Curtin Street end as lots of people tend to throw their dog poo bags on the grass there or in the shrubs."* (Female, 60-69,

## **Bentleigh East)**

*“Would love to see more open ended play spaces amongst nature for children to explore and play (similar to the Royal Botanical Gardens children’s garden area).” (Female, 35-49, Bentleigh)*

*“Suburban vegetation is being removed at a colossal rate. Increased native vegetation in parks is essential to provide habitat for local wildlife. Water facilities for native wildlife is also highly desirable.” (Male, 60-69, Bentleigh)*

*“[I]t would be great to have a “pop up” in the park where we can discuss our wishes with council staff.” (Female, 35-49, Bentleigh East)*

## **What will Council do next?**

This survey has helped us to better understand how our parks are used, and what makes them attractive and meaningful to the community.

The feedback from Community Voice members will now be used by the Recreation and Open Space team to inform decisions including: what kinds of open space we provide; the kinds of infrastructure we provide or upgrade; and which locations should be our highest priority. Specific requests such as ‘providing a bin at the Curtin St end of Virginia Park’ will also be considered when making improvements to our parks.

A key finding was that many people only visit parks that are close to home. The parks that people tend to travel to are ‘destination parks’ such as Caulfield Park, Booran Reserve, Duncan Mackinnon Reserve, Allnutt Park and Packer Park, which have infrastructure such as toilets and some car parking to support this level of use. These findings will be used to inform our decision-making about destination parks.

Finally, the feedback about how Community Voice members prefer to be consulted on changes to open space will help us to improve the way that we contact residents about changes to parks, open spaces, new parks and masterplans in their local area.

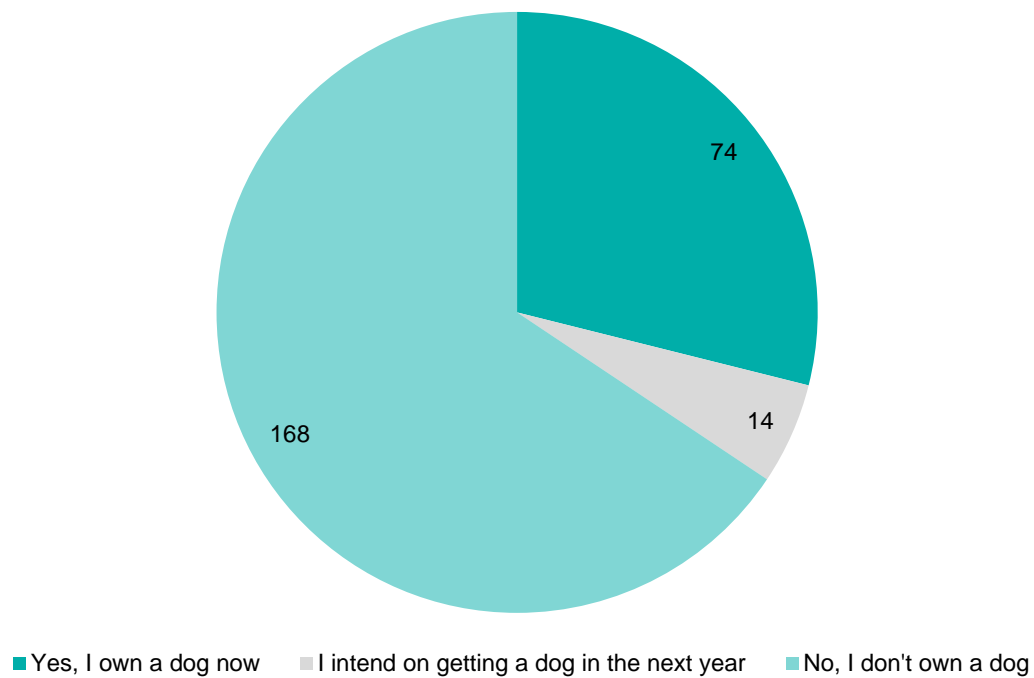
## SECTION TWO: MEETING THE NEEDS OF DOG OWNERS AND NON-DOG OWNERS IN GLEN EIRA

Glen Eira has the least amount of open space of all Council areas in Victoria. With demand for available open space high, Council needs to balance the requirements of a range of users, including both dog owners and non-dog owners, as well as groups and clubs. The Recreation and Open Space team sought Community Voice members' views to review approaches to meeting the different needs of Glen Eira park users.

### Key findings

- Most respondents did not own a dog (66%, 168), but all of those who did (29%, 74) said that they exercise their dog outside the home.
- Among dog-owners, 85% (63) of respondents said that they exercise their dog in a designated dog off-leash park, while 74% (55) said that they did so in the streets near home and another 41% (30) in a dog on-leash park.
- The most commonly used dog off-leash parks were Caulfield Park (34%, 20), Packer Park (31%, 18) and Princes Park (20%, 12).
- The majority of respondents described their encounters with dogs being exercised in public areas as *mostly positive* (55%, 140) or *sometimes positive* (11%, 29).
- The top three things that respondents associated with positive experiences were the positive attitudes of dog owners (responsible, friendly etc.) (50), well-trained dogs/owners in control of their dog (32) and enjoying interactions with dogs (27).
- 17% (44) of respondents described encounters with dogs being exercised in public areas as "sometimes negative" and 6% (14) as mostly negative.
- The top three things that respondents associated with negative experiences were dogs being off-leash (53), owners not picking up after their dog (36) and owners not being in control of their dog (32).
- The most popular ways to improve the park experience for both dog owners and non-dog owners were to create clearer boundaries between on and off-leash areas (111), more enforcement of the existing rules (94), and more education and information on the rules around dogs in parks (89).

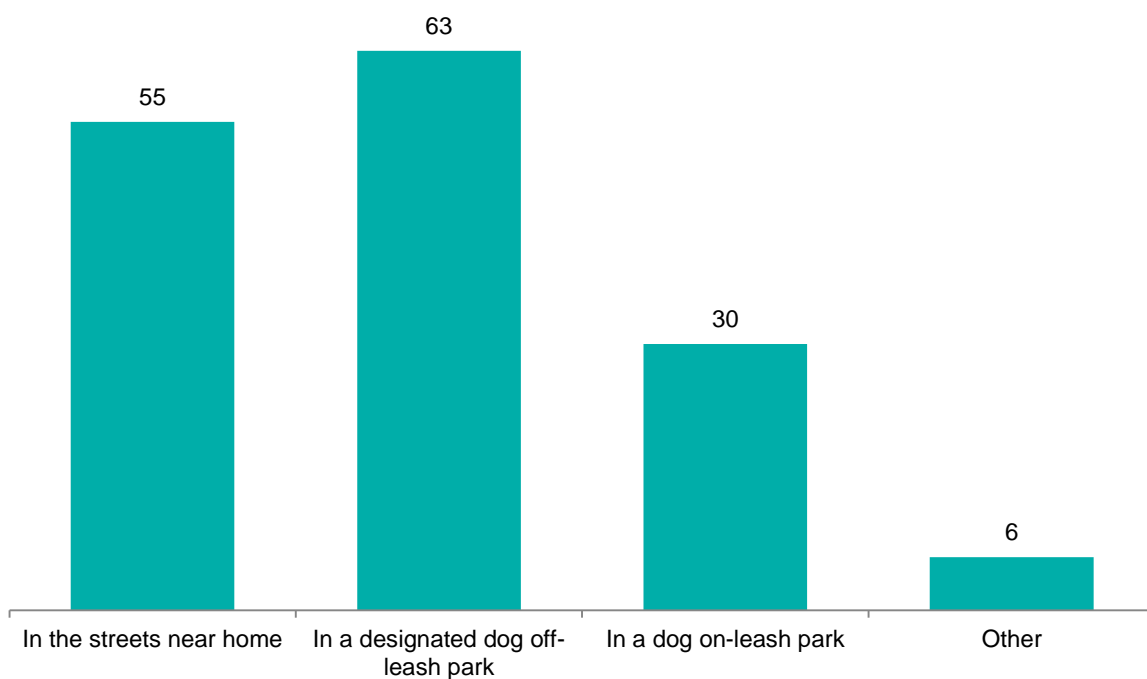
### Q2.1 Do you own a dog?



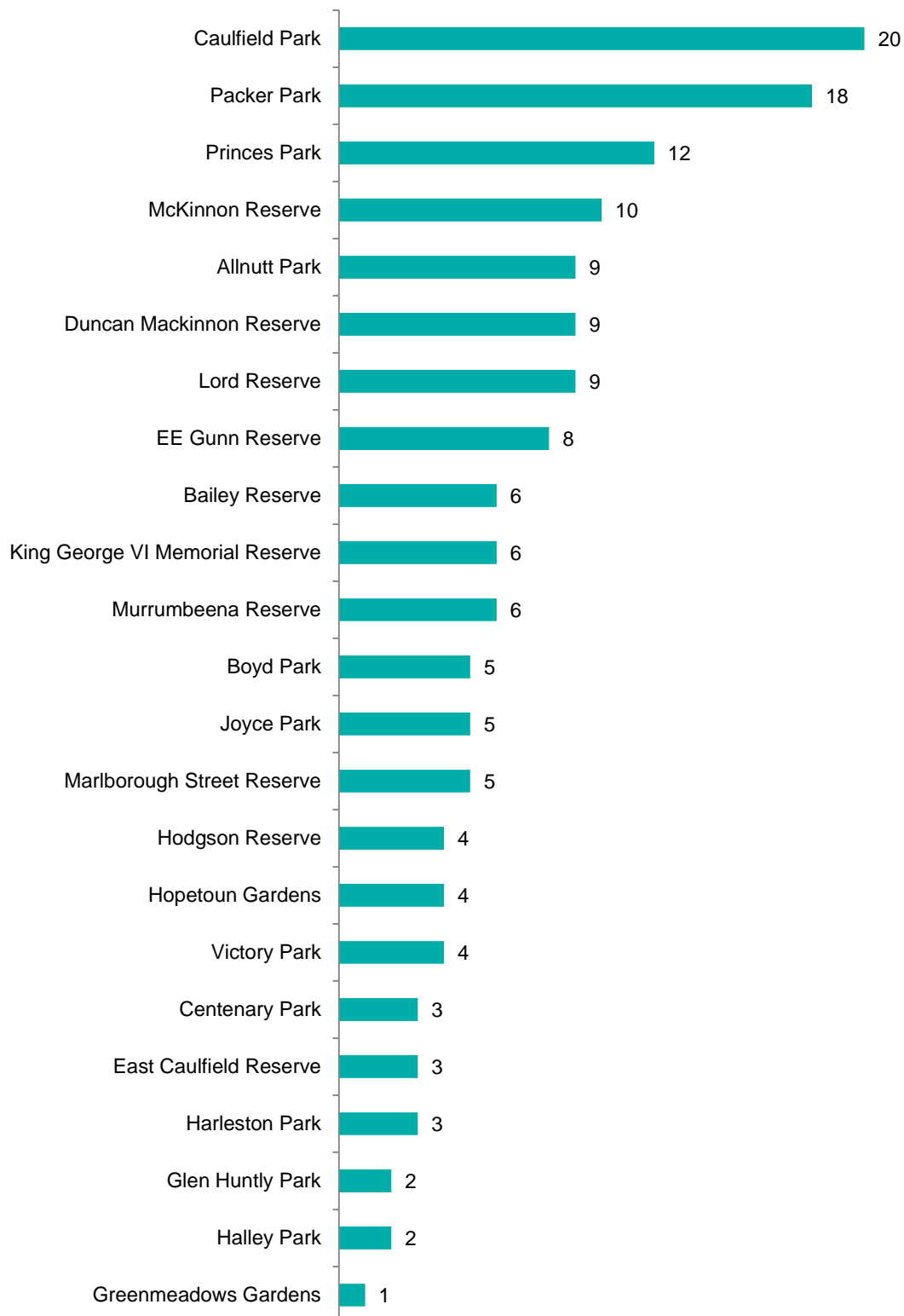
### Q2.2 If yes, do you exercise your dog outside the home?

All 74 respondents who said that they own a dog now, also said that they exercise their dog outside the home.

### Q2.3 If yes, where do you exercise your dog?

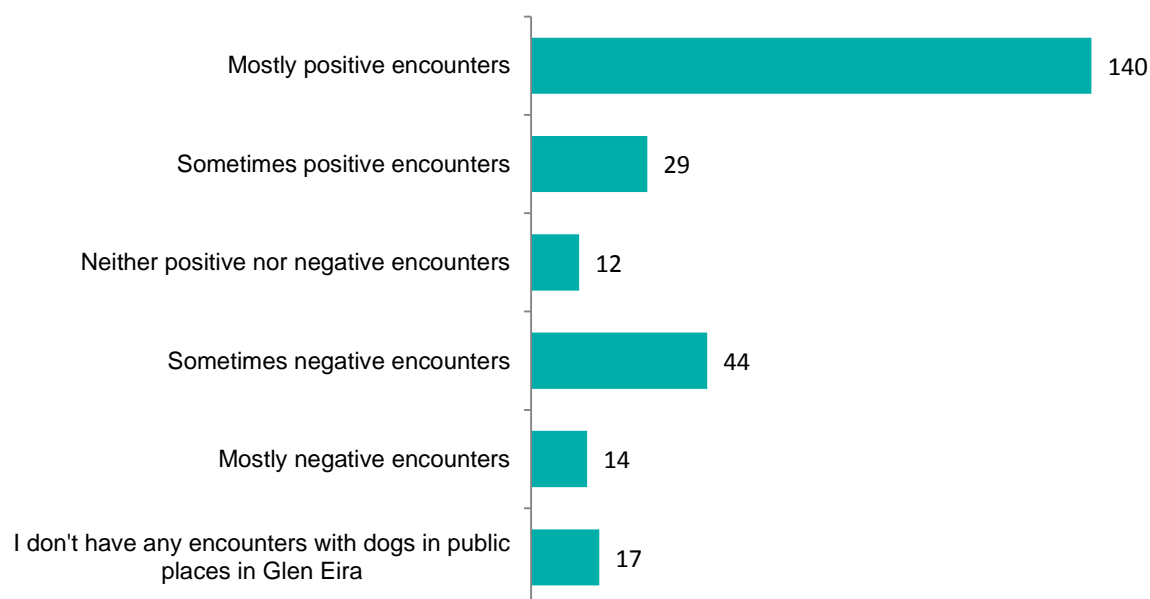


Q2.4 If yes, which off-leash park do you utilise? Please choose all that apply.





## Q2.5 How would you describe your encounters with dogs being exercised in public areas (off- or on- leash) in Glen Eira?



## Q2.6 Can you tell us why you describe your encounters with dogs in this way?

There were 207 comments. The table below shows the themes and topics raised by these comments:

Theme	Topic	No.
Negative experiences	Dogs are off leash (53) Owners not picking up after their dogs (36) Owners not in control of their dog (32) Dogs are in areas they shouldn't be (26) Safety concerns (e.g. for kids, other dogs, cyclists etc.) (24) Dislikes being jumped on, barked at or run at by dogs (15) Negative attitude of dog owners (irresponsible, hostile etc.) (10) Fear of dog (6) Victim or witness of a dog attack (5) Lack of enforcement of the rules (2)	209
Positive encounters	Positive attitude of dog owners (responsible, friendly etc.) (50) Well-trained dogs/owners in control of their dog (32) Enjoys interactions with dogs (27) Enjoys interactions with dog owners (18) Dogs are on leash (5) Owners pick up after their dogs (5) Dogs are in designated areas (4)	141

## Illustrative quotes

**Mostly negative encounters:** *"Dogs always run onto playground areas unleashed. This is a huge safety concern as you don't know if a dog is friendly or not and some large breeds are bigger than my toddler. I worry if she were to approach them what would happen."* (Female, 25-34 years, Carnegie)

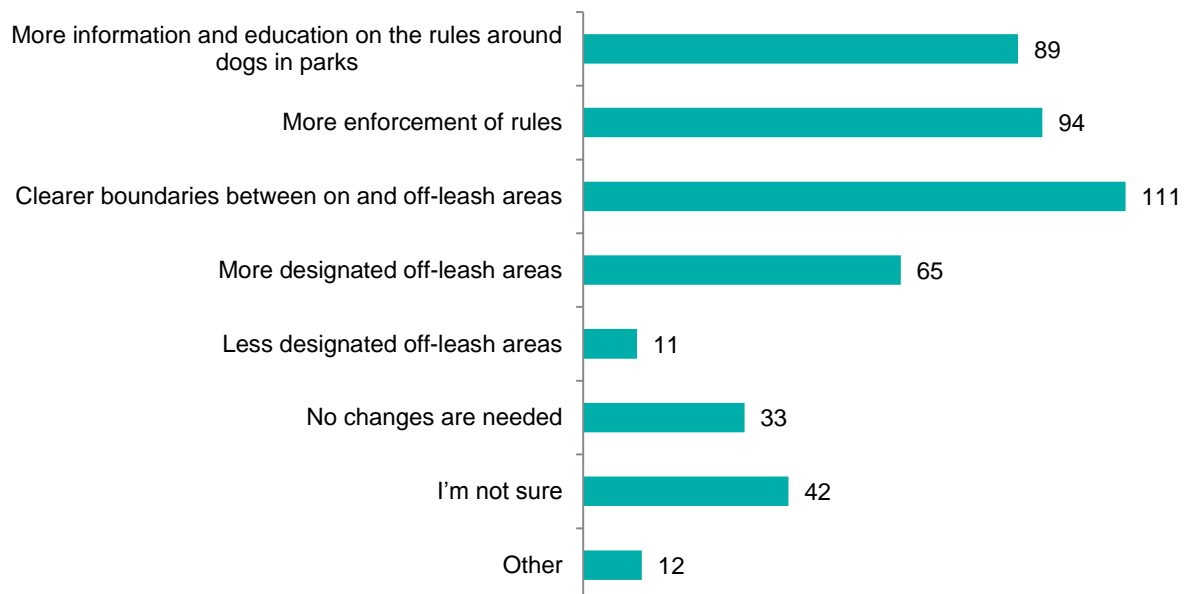
**Sometimes negative encounters:** *"Accidentally rolling a manual wheelchair over dog poo is even more disgusting than stepping in it."* (Female, 70-84 years, Elsternwick)

Sometimes positive encounters: *“My son loves to pet dogs and the owners are kind to guide my son and supervise the dog.”* **(Male, 35-49 years, Murrumbeena)**

Mostly positive encounters: *“My kids (2, 5 and 7) are scared of dogs and dog owners have a general good control of their dogs and help my kids feel comfortable. Poo in the grass is not unusual and very very annoying.”* **(Male, 35-49 years, Bentleigh)**

Mostly positive encounters: *“Dog owners here are very friendly and we’ve never had an issue with owners or dogs. It makes for great community having dogs playing and owners chatting.”* **(Female, 25-34 years, Bentleigh)**

#### Q2.7 Do you have any thoughts on how can we improve the park experience for both dog owners and non-dog owners?



### Q.2.8 Do you have any other comments about meeting the needs of dog owners and non-dog owners in Glen Eira parks?

There were 99 comments. The table below shows the themes and topics raised by these comments:

Theme	Topic	No.
Infrastructure	Fencing for off-leash areas (12) More off-leash areas (11) More dog poo bag dispensers (9) Clearer boundaries between areas (e.g. off-leash/on-leash/dog-free etc.) (6) Signage for off-leash areas (6) Lighting for off-leash areas (4) Dog playgrounds (4) More dog water bowls (3) Other (5)	60
Enforcement	Penalties for dog-owners who break the rules (11) Community-led enforcement of existing rules (7) Council-led enforcement of existing rules (6) More responsibility taken by dog-owners (1)	25
Education and awareness	More education of dog owners about their responsibilities (9) More education of non-dog owners about dogs (2) More education for everyone about the existing rules around dogs in parks (1) More responsibility taken by dog owners (1)	13
Regulation	Fees and other measures to reduce the number of dogs in Glen Eira (2) Permits for dog-owners (1)	3

### Illustrative quotes

*“Important for dog owners to have venues for their dogs to run free but hopefully we can prioritise needs of people using the park as a whole. Dog owners should have increased knowledge of their responsibilities in offleash areas and better signage needed for all to know boundaries of on and off leash.” (Male, 25-34 years, Caulfield North)*

*“Stricter enforcement of off-leash areas, and fines for not picking up dog poo.” (Female, 35-49 years, Glen Huntly)*

*“Encourage the forming of groups, such as 'Friends of Boyd Park' where dog owners might interact socially, look after the space and monitor the boundaries of on-off-leash with other dog owners.” (Female, 35-49 years, Murrumbeena)*

*“Dog parks should be fenced to allow the safety of the dog, other users and also local traffic.” (Male, 25-34, Carnegie)*

*“We bought our house here because of the off leash area in the park!!” (Female, 25-24 years, Bentleigh)*

### What will Council do next?

The Recreation and Open Space team will address feedback from Community Voice members on meeting the needs of dog owners and non-dog owners by:

- reviewing and upgrading signs that mark the boundaries of on and off leash dog areas;

- reviewing the number and location of dog bag dispensers;
- continuing to install dog water bowls on drinking fountains in dog off-leash areas;
- informing future open space lighting trials; and
- informing discussions with Council's Local Laws department about enforcement and education.

Community Voice members' feedback from this survey will also help inform a review of dog on/off leash areas that Council is currently undertaking. This review will include recommendations on designated off leash areas, education of dog owners and signage of on/off leash areas within our parks. Feedback in particular on negative experiences, and the most popular ways to improve park experiences, will help inform these recommendations. The review will also involve more extensive community consultation, which Community Voice members will be able to participate in over the coming months.

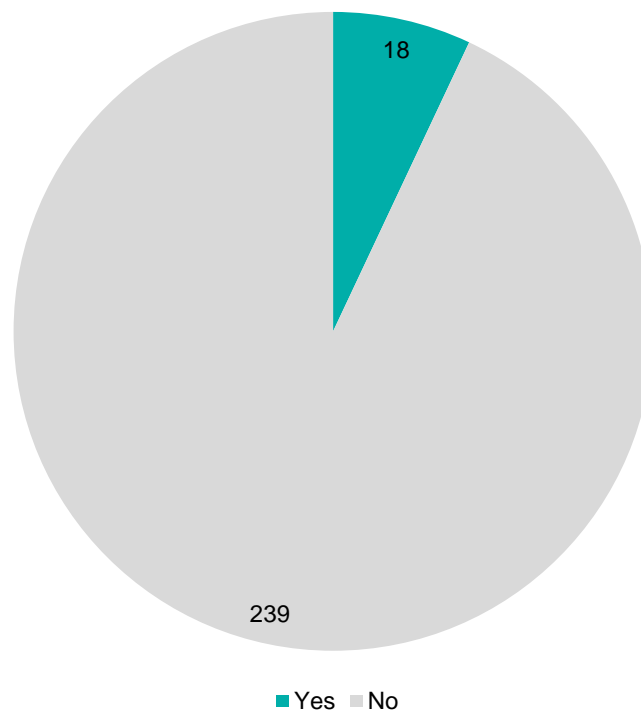
### SECTION THREE: GETTING ACTIVE IN GLEN EIRA PARKS

Council's Active Parks program offers free exercise sessions in local parks across Glen Eira, from October to March each year. In August 2018, Council's Leisure team sought feedback from Community Voice on what kinds of activities the Active Parks Program should offer. The top two suggestions from Community Voice were Yoga and Pilates and these were included in the Active Parks program over the past few months. In this survey, Council asked some follow-up questions to help in planning for Active Parks later this year.

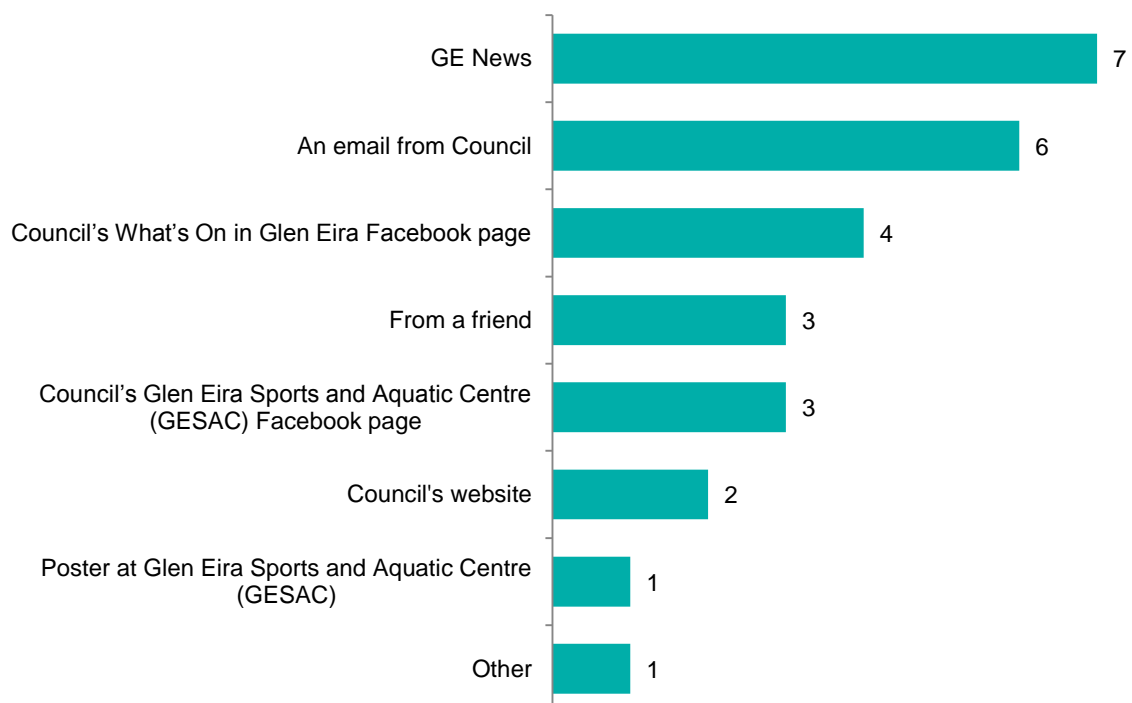
#### Key findings

- The majority of respondents (93%, 239) said that they had *not* participated in the Active Parks program. Among these respondents, 61% (142) said that the reason they had not participated was that they had not heard of Active Parks.
- Among those who had participated, 39% (7) of respondents had heard about the program via GE News and 33% (6), via an email from Council.
- Sessions in parks close to home was the most common change to the Active Parks program suggested by respondents (34%, 80).
- Comments indicated that respondents were generally supportive (166) of Council continuing to run exercise sessions in Glen Eira Parks.

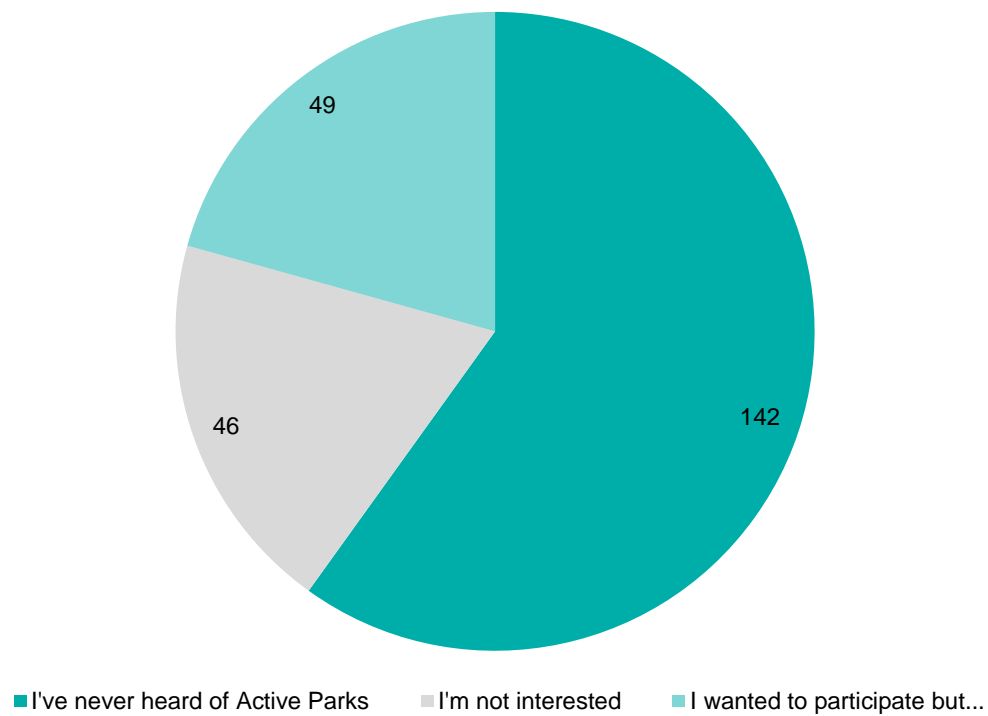
Q3.1 Have you participated in the Active Parks program (either this year or previously)?



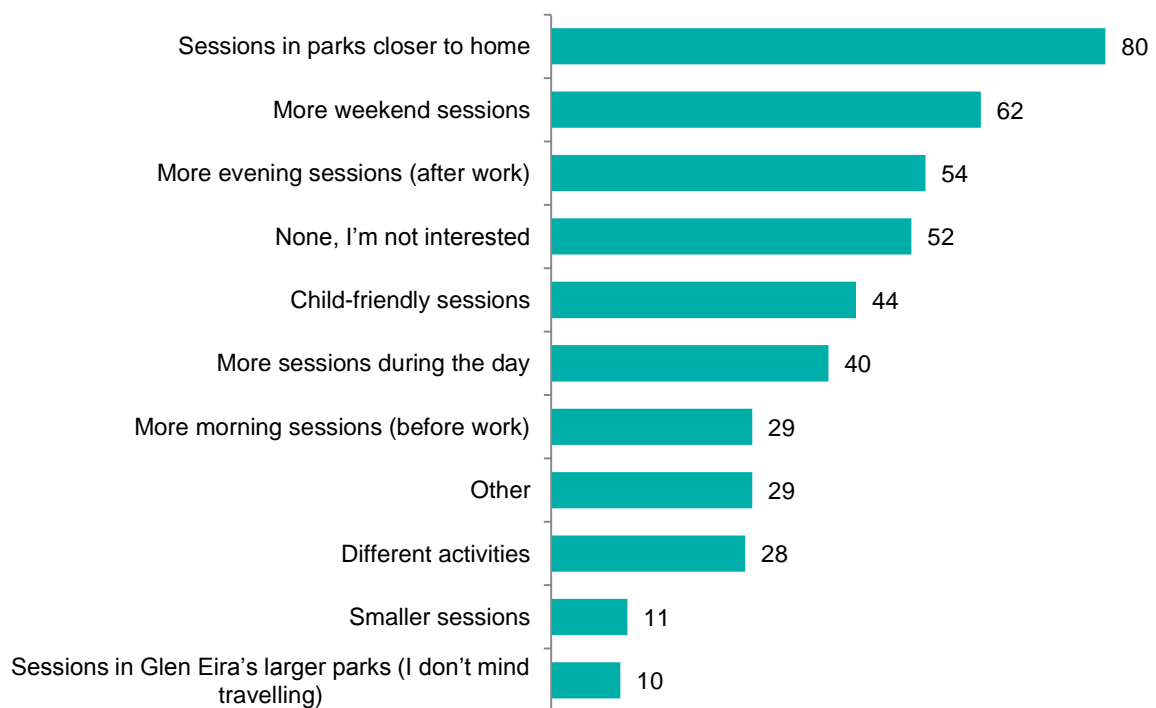
Q3.2 If yes, how did you hear about the program?



### Q3.3 If no, why not?



### Q3.4 If Council could make some changes to encourage you to participate in Active Parks next year, what would they be?



### Q3.5 Generally speaking, what do you think about the idea of running exercise sessions in Glen Eira parks? Is it something that you would like to see Council continue to offer?

There were 198 comments. The table below shows the themes and topics raised by these comments:

Theme	Topic	No.
Supportive	It's a great idea, but not for me (18) Would like to see particular sessions (e.g. low impact sessions, beginner sessions, or Tai Chi) (2) Would like to see sessions targeted to particular groups (e.g. older people, or parents and kids) (18) Would like to see Active Parks advertised more widely (10) Would like to see sessions at particular times (e.g. in the mornings (before work), on weekdays, in the evenings (after work) or on weekends) (7) Generally supportive (111)	166
Opposed	Would prefer Council to leave this activity to private operators (6) Concerned about the cost to ratepayers (5) Other (9)	20
Unsure		13

#### Illustrative quotes

*"Yes! It is an excellent idea, encouraging people to be active and foster an inclusive environment."* **(Female, 18-24, Carnegie)**

*"One idea I think could work is having a 'footy training' session at the local footy club. I say footy training but essentially it would be a 1-hour fitness session on the footy field. Doing stretches, short runs, laps of oval, squats, etc - You could even throw in a few handball drills. And people could wear their footy jumper if they wanted."* **(Male, 35-49, McKinnon)**

*"It's a great idea. Why not **introduce** Taichi? It is extremely popular around the world so would probably attract a great deal of interest."* **(Female, 60-69, Caulfield)**

*"As reluctant as I am for council to spend ratepayers funds on non-essential services - especially competing with small businesses that sustain and employ residents - it seems a useful community activity. Perhaps council should specifically engage with all local providers of these activities and offer them first option to host the sessions at a reasonable rate."* **(Male, 50-59, Elsternwick)**

#### What will Council do next?

It was valuable to hear that the majority of participants were in favour of Council continuing the Active Parks program.

The feedback from this survey will allow the Glen Eira Leisure team to better understand the needs of the community, and shape future programming of Active Parks.

Overwhelmingly, the feedback showed us that Active Parks needs to be better promoted, through a variety of channels.

As a result of this survey we will also look to provide a wider range of sessions to suit both low and high impact training, resulting in a more inclusive program.

We will also provide a wider range of times and locations, which we hope will enable higher

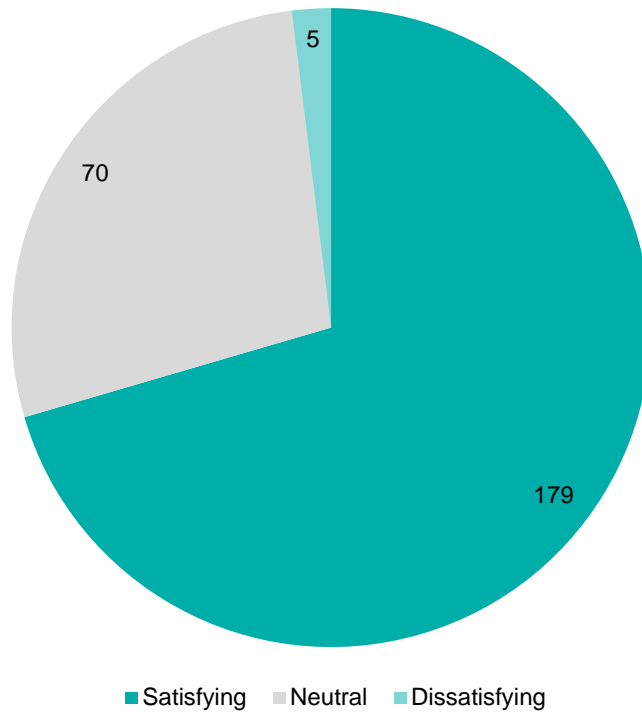


participation.

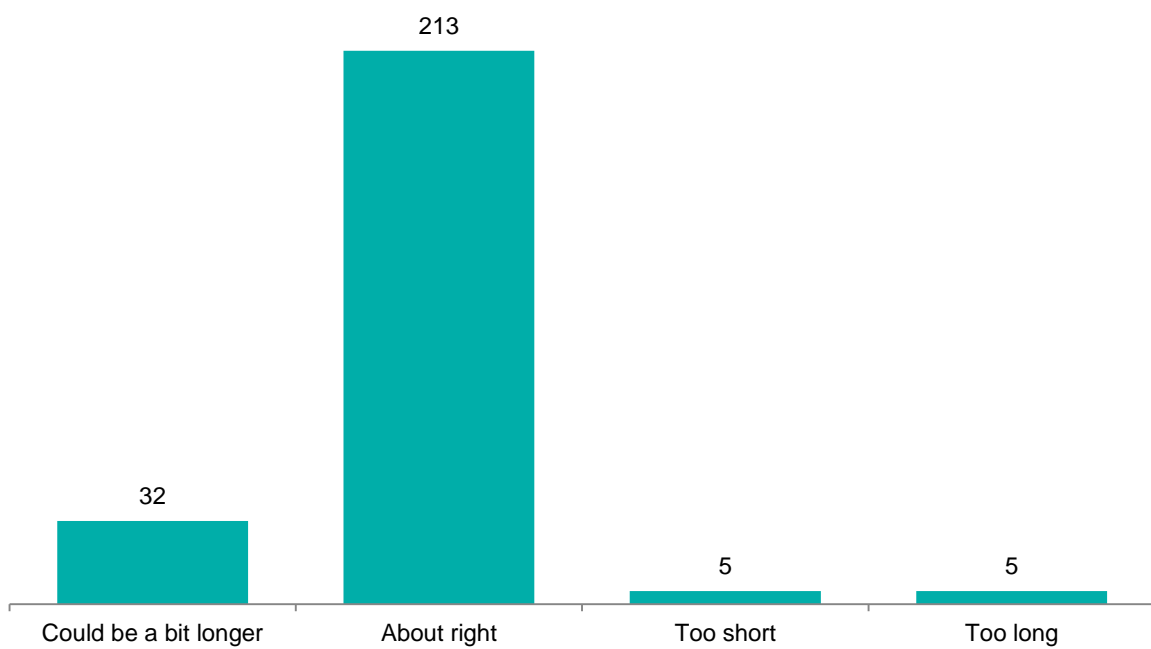
The next Active Parks program is scheduled to run October 2019.

## YOUR FEEDBACK ON THIS SURVEY

Q4.1 Overall, how would you describe your experience of this survey?



Q4.2 Overall, did you think the time taken to complete the survey was...



### Q4.3 Do you have any comments about your experience to date and your expectations for Community Voice?

There were 74 comments. The table below shows the themes and topics raised by these comments:

Theme		No.
Satisfaction	Satisfied with this survey	29
Accountability	Need more feedback on how the findings influence Council decision-making	17
Topic	Pleased with the topics in this survey Would like to see topics related to open space more broadly Would like to see topics related to dogs more broadly Would like to see topics related to development, traffic and/or council assets Would like more detailed questions Dissatisfied with the topics in this survey (too insignificant and/or narrow)	14
Other	Appreciate the reminders Would like to see Community Voice become a platform for direct democracy	6
Participation	Would like to see higher number of residents participate in Community Voice	3

### Illustrative quotes

*“This is a great way for the Council to explore the wishes of residents.” (Female, 70+ years, Bentleigh)*

*“Would be great to see more tangible feedback with council decision making.” (Male, 35-49, Elsternwick)*

*“The survey did not address buildings and infrastructure in our parks. I think that was an important omission.” (Male, 60-69, Bentleigh)*

*“The balance of time taken against importance and depth of questions is good.” (Male, 25-34, Carnegie)*



## Welcome to Community Voice Survey Two 2019

In this survey, we're interested in what you think about local parks, reserves and open space in Glen Eira. This includes your views on meeting the needs of dog owners and non-dog owners, and getting active in parks.

Did you know that Glen Eira has the least amount of open space of any Council area in Victoria? While Council is striving to create [more open space](#), we are also committed to making our existing open spaces better.

Your responses to this survey will help Council to make important decisions about:

1. Parks, reserves and open space in Glen Eira
2. Meeting the needs of dog owners and non-dog owners in Glen Eira parks
3. Getting active in Glen Eira parks

This survey will close at 5pm on Tuesday 7 May. We will report back to you on the findings in June.

### Opt in for a chance to win!

To thank you for completing this survey, we invite you to opt-in for a chance to win one of five \$100 gift cards (conditions apply\*).

### Privacy

The information in this survey is collected by Glen Eira City Council to administer this survey and subject to Council's Privacy Policy, will only be shared with Council staff for this purpose. Aggregated information is used for reporting, analysis and planning activities of Council in relation to the issues described in the survey. De-identified survey responses are distributed to others in the Community Voice group.

If you opt in to participate in the draw, your personal information will be used to conduct the competition, including by contacting you.

Council is committed to ensuring that personal information is protected in accordance with its Privacy Policy which is available at <https://www.gleneira.vic.gov.au/Council/Legislation-and-governance/Privacy>. If you would like to know more about privacy at Council, including your right to seek access to your personal information, please contact Council's privacy officer at (03) 9524 3333 or [privacy@gleneira.vic.gov.au](mailto:privacy@gleneira.vic.gov.au).

### Do you have questions or feedback?

Contact the Community Voice team at [communityvoice@gleneira.vic.gov.au](mailto:communityvoice@gleneira.vic.gov.au) or 9524 3333.

## SECTION ONE: PARKS, RESERVES AND OPEN SPACE IN GLEN EIRA

Council's Recreation and Open Space team manage and develop parks, reserves and open spaces in Glen Eira. The team is seeking feedback from Community Voice members to assist in planning for current and future parks in Glen Eira.

- 1. In your local area (close to where you live), what is your favourite Glen Eira park, reserve or open space?** You can choose more than one option. (include list of options plus 'I don't have a favourite local park, reserve, open space', 'There are no parks, reserves, open spaces close to where I live', 'I don't visit local parks, reserves, open spaces')
- 2. Please tell us why you chose this local space(s) as your favourite and what you like about it/them?**
- 3. Is there a Glen Eira park, reserve, or open space further away from where you live, which you make a point of travelling to?** You can choose more than one option. (include list of options, plus 'I don't travel to other Glen Eira parks, reserves, open spaces', 'I don't visit Glen Eira parks, reserves or open spaces')
- 4. What makes this place(s) worth travelling to?** \_\_\_\_\_
- 5. In general, what do you value most about the parks, reserves, and open spaces you visit in Glen Eira?** Please choose your top three options
  - ☐ Flowers and garden beds
  - ☐ Places to play
  - ☐ Paths for walking
  - ☐ Paths for running
  - ☐ Cycling trails
  - ☐ Exercise equipment
  - ☐ Places for playing team sports
  - ☐ Areas for playing informal sports (kicking a ball around, tennis hit up walls, golf birdie cages etc.)
  - ☐ Being able to exercise dogs
  - ☐ Habitat for native plants and animals
  - ☐ Trees
  - ☐ Cultural heritage value/significance
  - ☐ Historical value/significance
  - ☐ Spaces for meeting others and socialising
  - ☐ Quiet places for reflection
  - ☐ I don't visit parks, reserves or open spaces in Glen Eira
  - ☐ Other (please specify)

- 6. How satisfied are you with the quality of the following in the Glen Eira parks, reserves or open spaces you visit?** (rating scale with options: not sure; not important to me, very dissatisfied; dissatisfied, neutral, satisfied, very satisfied)
- Paths for walking
  - Paths for running
  - Open turfed areas
  - Trees
  - Garden beds
  - Cycling paths
  - Exercise equipment
  - Dog exercise areas
  - Skate park facilities
  - Playgrounds and play equipment
  - BBQ and picnic facilities
  - Seating and tables
  - Shaded areas
  - Toilets
  - Sporting fields
  - Areas for playing informal sports (kicking a ball around, tennis hit up walls, golf birdie cages etc.)
  - Signage
  - Lighting
  - Accessibility for all people/all abilities
- 7. Have you ever provided feedback to Council on a proposed change to a park, reserve, open space or masterplan?**
- ☐ Yes
- ☐ No
- ☐ Not sure
- 8. (if yes) How did you hear about the opportunity to provide feedback?** If you have provided feedback more than once, please consider the most recent occasion. Please select **all options that apply**.
- ☐ A letter in the mail
- ☐ Information on Council's website
- ☐ An article in GE News
- ☐ A post on Facebook
- ☐ An email from Council
- ☐ Word of mouth (family, friends, neighbours)
- ☐ Other (please specify)
- 9. What is your preferred way for Council to consult you on changes to parks and open spaces, new parks and masterplans in your immediate local area (close to where you live)?** Please choose the option that **best applies**.
- ☐ By sending me a letter with a paper survey

- ☐ Online, through Council's Have Your Say page
- ☐ By email
- ☐ By holding a 'pop up' in the park, where I can speak in person to council staff
- ☐ I'm not interested
- ☐ Other (please specify)

**10. Do you have any other comments about parks, reserves and open space in Glen Eira?**

## SECTION TWO: MEETING THE NEEDS OF DOG OWNERS AND NON-DOG OWNERS IN GLEN EIRA PARKS

Glen Eira has the least amount of open space of all Council areas in Victoria. With demand for available open space high, Council needs to balance the requirements of a range of users, including both dog owners and non-dog owners, as well as groups and clubs. The Recreation and Open Space team is seeking Community Voice views to review approaches to meeting the different needs of Glen Eira park users.

**11. Do you own a dog?**

- ☐ Yes, I own a dog now
- ☐ I intend on getting a dog in the next year
- ☐ No, I don't own a dog

**12. (if yes, I own a dog now) Do you exercise your dog outside the home?**

- ☐ Yes
- ☐ No

**13. (if yes, I own a dog and exercise it outside the home) Where do you exercise your dog?**

- ☐ In the streets near home
- ☐ In a designated dog off-leash park
- ☐ In a dog on-leash park
- ☐ Other (please specify)

**14. (if yes, I own a dog, exercise it outside the home and in a designated off-leash park) Which off-leash park do you utilise?** Please choose all that apply.

**15. How would you describe your encounters with dogs being exercised in public areas (off or on leash) in Glen Eira?**

- ☐ Mostly positive encounters
- ☐ Sometimes positive encounters
- ☐ Sometimes negative encounters
- ☐ Mostly negative encounters

- ☐ Neither positive nor negative encounters
- ☐ I don't have any encounters with dogs in public places in Glen Eira

**16. Can you tell us why you describe encounters with dogs in this way?**

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**17. Do you have any thoughts on how can we improve the park experience for both dog owners and non-dog owners?**

- ☐ More information and education on the rules around dogs in parks
- ☐ More enforcement of rules
- ☐ Clearer boundaries between on and off-leash areas
- ☐ More designated off-leash areas
- ☐ Less designated off-leash areas
- ☐ No changes are needed
- ☐ I'm not sure
- ☐ Other (please specify)

**18. Do you have any other comments about meeting the needs of dog owners and non-dog owners in Glen Eira parks?**

### SECTION THREE: GETTING ACTIVE IN GLEN EIRA PARKS

Council's Active Parks program offers free exercise sessions in local parks across Glen Eira, from October to March each year. In August 2018, Council's Leisure team sought feedback from Community Voice on what kinds of activities the Active Parks Program should offer. The top two suggestions from Community Voice were Yoga and Pilates and these were included in the Active Parks program over the past few months. In this survey, we want to ask you some follow-up questions to help us in planning for Active Parks later this year.

**19. Have you participated in the Active Parks program (either this year or previously)?**

- ☐ Yes
- ☐ No

**20. (if yes) How did you hear about the program?**

- ☐ From a friend
- ☐ Council's website
- ☐ An email from Council
- ☐ GE News
- ☐ Council's What's On in Glen Eira Facebook page
- ☐ Poster at Glen Eira Sports and Aquatic Centre (GESAC)
- ☐ Council's Glen Eira Sports and Aquatic Centre (GESAC) Facebook page
- ☐ Other (please specify)

**21. (if no) Why not?**



- ☐ I've never heard of Active Parks
- ☐ I'm not interested
- ☐ I wanted to participate but... (please specify)

**22. If Council could make some changes to encourage you to participate in Active Parks next year, what would they be?**

- ☐ Smaller sessions
- ☐ More morning sessions (before work)
- ☐ More evening sessions (after work)
- ☐ More sessions during the day
- ☐ More weekend sessions
- ☐ Sessions in parks closer to home
- ☐ Sessions in Glen Eira's larger parks (I don't mind travelling)
- ☐ Child-friendly sessions
- ☐ Different activities
- ☐ None, I'm not interested
- ☐ Other (please specify)

**23. Generally speaking, what do you think about the idea of running exercise sessions in Glen Eira parks? Is it something that you would like to see Council continue to offer?**

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## YOUR FEEDBACK ABOUT THIS SURVEY

The following questions ask for your feedback to help us to continually improve the survey experience for Community Voice members.

**24. Overall, how would you describe your experience of this survey?**

- ☐ Satisfying
- ☐ Neutral
- ☐ Dissatisfying

**25. Overall, did you think the time taken to complete the survey was:**

- ☐ Too short
- ☐ Could be a bit longer
- ☐ About right
- ☐ Too long
- ☐ Prefer not to say

**26. Do you have any comments about your experience to date and your expectations for Community Voice?**

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## CHANCE TO WIN

**Thank you for your input, it is greatly appreciated. Please opt-in for a chance to win (✓ tick to opt-in)**

☐ Enter the prize draw for a chance to win one of five \$100 Gift Cards (conditions apply\*)

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### **\*Survey prizes — \$100 Gift Cards — Conditions of Entry**

Employees of Glen Eira City Council are not eligible to win. Entries close at 5pm on 25 April, 2019.

Five Gift Card/s valued at \$100 each will be awarded. The prize winners will be randomly drawn on 2 May, 2019. Individuals may win a maximum of one prize. The prize winner will be advised via email or phone number contact details as submitted. Subject to meeting the entry conditions, the prize will be transferred to the winner within 14 days after the draw. The name of prize winner/s will not be published. Promotion conducted by Glen Eira City Council, Corner of Glen Eira and Hawthorn Roads, Caulfield, telephone 9524 3333.

### **PARKS/RESERVES/OPEN SPACES IN GLEN EIRA (LIST ONE)**

1. Allnutt park
2. Annie and Arthur Abrahams Reserve
3. Bailey Reserve
4. Bentleigh Reserve
5. Booran Reserve
6. Boyd Park
7. Caulfield Park
8. Caulfield Racecourse Reserve
9. Centenary Park
10. Clapperton Street Park
11. Clee Street Park
12. Colin Street Park
13. Dega Avenue Park
14. Duncan Mackinnon Reserve
15. East Caulfield Reserve
16. EE Gunn Reserve
17. Elster Creek Trail
18. Elsternwick Plaza
19. Eskdale Park
20. Gardenvale Park
21. Glen Huntly Park
22. Greenmeadows Gardens
23. Halley Park
24. Harleston Park
25. Hodgson Reserve
26. Hopetoun Gardens
27. Joyce Park
28. King George VI Memorial Reserve
29. Koornang Park
30. Leckie Street Reserve
31. Lirrewa Grove Reserve
32. Lord Reserve

33. Mackie Road Reserve
34. Mallanbool Reserve
35. Marara Road Reserve
36. Marlborough Street Reserve
37. McKinnon Memorial Garden
38. McKinnon Reserve
39. Memorial Park
40. Moorleigh Community Village Reserve
41. Murrumbeena Reserve
42. North Avenue Park
43. Packer Park
44. Pell Street Reserve
45. Princes Park
46. Riley Reserve
47. Rosanna Street Reserve
48. Springthorpe Gardens
49. Thomas Street Reserve
50. Victory Park
51. Virginia Reserve
52. Wattle Grove Reserve
53. Wingate and Brady Roads Park

#### COUNCIL'S DOGS OFF LEASH AREAS (LIST TWO)

1. Allnutt park
2. Bailey Reserve
3. Boyd Park
4. Caulfield Park
5. Centenary Park
6. Duncan Mackinnon Reserve
7. East Caulfield Reserve
8. EE Gunn Reserve
9. Glen Huntly Park
10. Greenmeadows Gardens
11. Halley Park
12. Harleston Park
13. Hodgson Reserve
14. Hopetoun Gardens
15. Joyce Park
16. King George VI Memorial Reserve
17. Lord Reserve
18. Marlborough Street Reserve
19. McKinnon Reserve
20. Moorleigh Community Village Reserve
21. Murrumbeena Reserve
22. Packer Park
23. Princes Park
24. Victory Park



## **GLEN EIRA CITY COUNCIL**

Glen Eira City Council  
Corner Glen Eira and Hawthorn Roads, Caulfield

### National Relay Service

If you are deaf, hearing-impaired, or speech-impaired, we ask that you call us via the National Relay Service and then ask for (03) 9524 3333.

Online: <https://internet-relay.nrsccall.gov.au> Teletypewriter (TTY): 13 36 77  
Speak and Listen: 1300 555 727

### Social media

What's on in Glen Eira:

[Www.facebook.com/gleneiracitycouncil](https://www.facebook.com/gleneiracitycouncil)

@cityofgleneira

[Www.instagram.com/cityofgleneira](https://www.instagram.com/cityofgleneira)

Glen Eira arts, gallery and events:

[Www.facebook.com/gleneiraarts](https://www.facebook.com/gleneiraarts)

Glen Eira Libraries and Learning Centres:

[Www.facebook.com/gleneiralibraries](https://www.facebook.com/gleneiralibraries)

Glen Eira Maternal and Child Health:

[Www.facebook.com/gleneiramaternalandchildhealth](https://www.facebook.com/gleneiramaternalandchildhealth)

Glen Eira Sports and Aquatic Centre: [www.facebook.com/gesaconline](https://www.facebook.com/gesaconline)

[www.twitter.com/gesaconline](https://www.twitter.com/gesaconline)

Glen Eira Youth Services: [www.facebook.com/gleneirayouthservices](https://www.facebook.com/gleneirayouthservices)

[www.instagram.com/gleneirayouthservices](https://www.instagram.com/gleneirayouthservices)

Glen Eira sustainable living:

[Www.facebook.com/sustainablelivinggleneira](https://www.facebook.com/sustainablelivinggleneira)