



**Smart City:** A city that applies digital technology, data and innovative practices to improve liveability, sustainability, collaboration and economic opportunities

<b>Big Data</b>	The use of technology (especially sensors and networks) to collect, manage, analyse and utilise large volumes of data.	<b>Innovation ecosystem</b>	The network of people, institutions, programs, regulations, culture and resources that work to promote innovation
<b>Citizen-centric</b>	Approaching Council service delivery from the perspective of the community to ensure their needs and expectations are met.	<b>Liveability</b>	The general perceptions of the quality of life living in a particular area. Take into account accessibility, safety, inclusion, local services and the environment.
<b>Co-creation/ Co-Design</b>	Working with clients, communities and customers to design and create services/solutions that meet user expectations and needs.	<b>Local Services</b>	Public services provided by the local government (eg Parks, parking, planning, rubbish collection).
<b>Connectivity</b>	The breadth depth and quality of telecommunications and internet infrastructure, networks and services.	<b>Open Data</b>	Making data more accessible and useable to enhance transparency, innovation and community outcomes. <i>Note sensitive, confidential and private data will remain secure.</i>
<b>Co-working</b>	The mode of working where a mix of individuals, innovators and organisations work in the same physical location, sharing space, ideas, technology and motivation.	<b>Place Activation</b>	Integrating new and innovative enterprises and projects to attract and retain people to underutilised public spaces.
<b>Digital Democracy</b>	The use of digital technology to modernise democratic processes and institutions and facilitating participation in debate and decision-making.	<b>Red Tape</b>	Inefficient legislation, regulation or business processes that inhibit innovation and place undue cost on the economy.
<b>Digital Literacy</b>	The skills and capabilities to effectively and confidently use digital technology.	<b>Smart Technology</b>	Digital networks, sensors and systems that support the delivery of smart services and assets
<b>Entrepreneur</b>	A person who creates, innovates, invests and takes on risk aiming to commercial profit .	<b>Sustainability</b>	The protection and maintenance of environmental resources
<b>Innovation</b>	Doing something different with the aim of improving processes and outcomes.	<i>Source: Delos Delta</i>	