



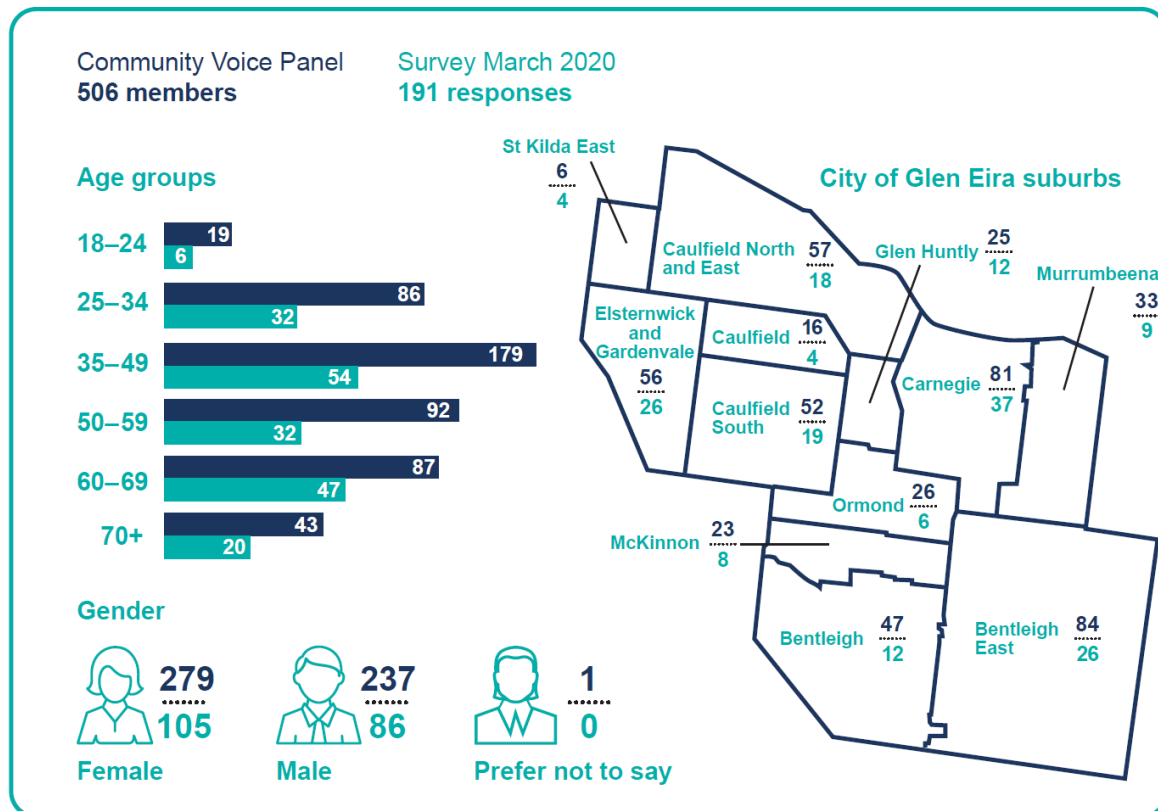
Community Voice Survey March 2020 Summary Report

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COMMUNITY VOICE SURVEY MARCH 2020

This Summary Report presents the findings from the March 2020 Community Voice Survey, conducted between 3 and 17 March 2020. Community Voice is an online panel of 506 residents who broadly represent the Glen Eira Community in terms of age, gender and suburb. The survey received 191 responses, a response rate of 37%.



SECTION ONE: GAMBLING IN GLEN EIRA

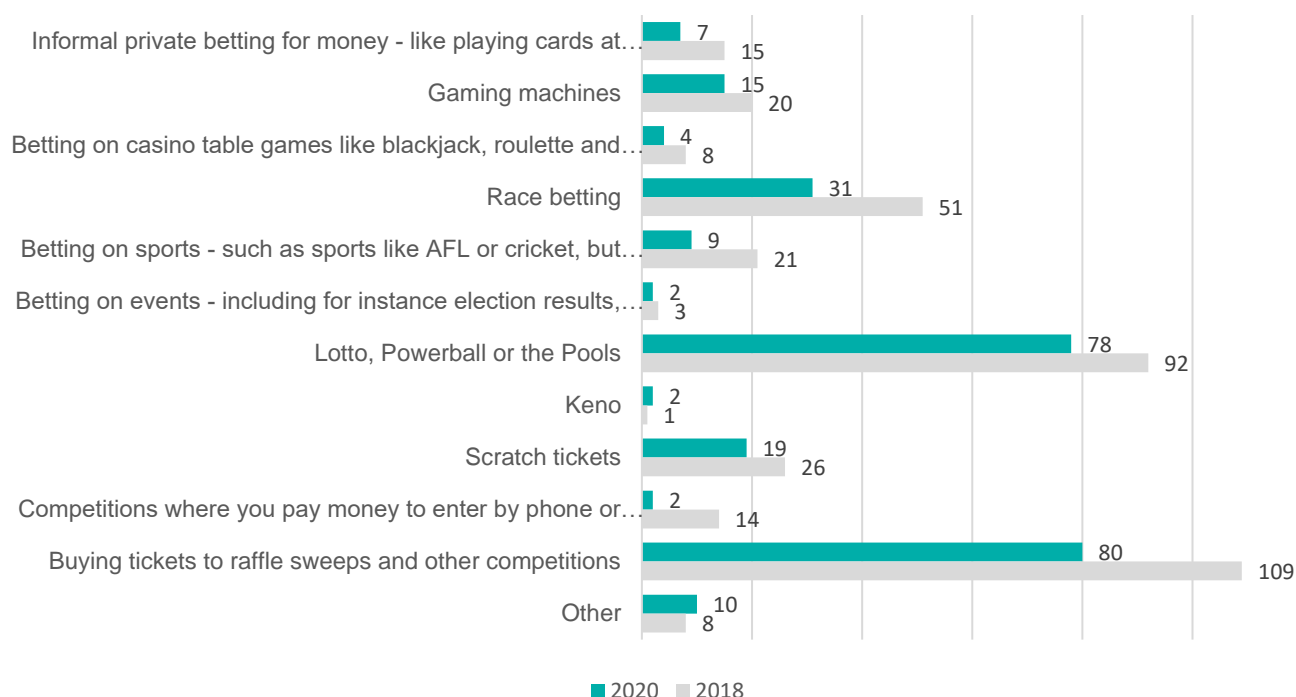
In 2018, we asked Community Voice a series of questions that were taken from the 'Study of Gambling and Health in Victoria; Victorian Prevalence Study 2014'. At the time, we asked these questions to gain some localised data around the prevalence gambling in our community. The responses we received helped to inform our priorities and plans, including the Community Safety Plan (2018-2022) and the Municipal Public Health and Wellbeing Plan (MPHWP) (2017-2021).

In this section, we will compare the data captured in this year's survey to the data we received in 2018. This information will be used to inform our future actions in relation to gambling.

Key findings

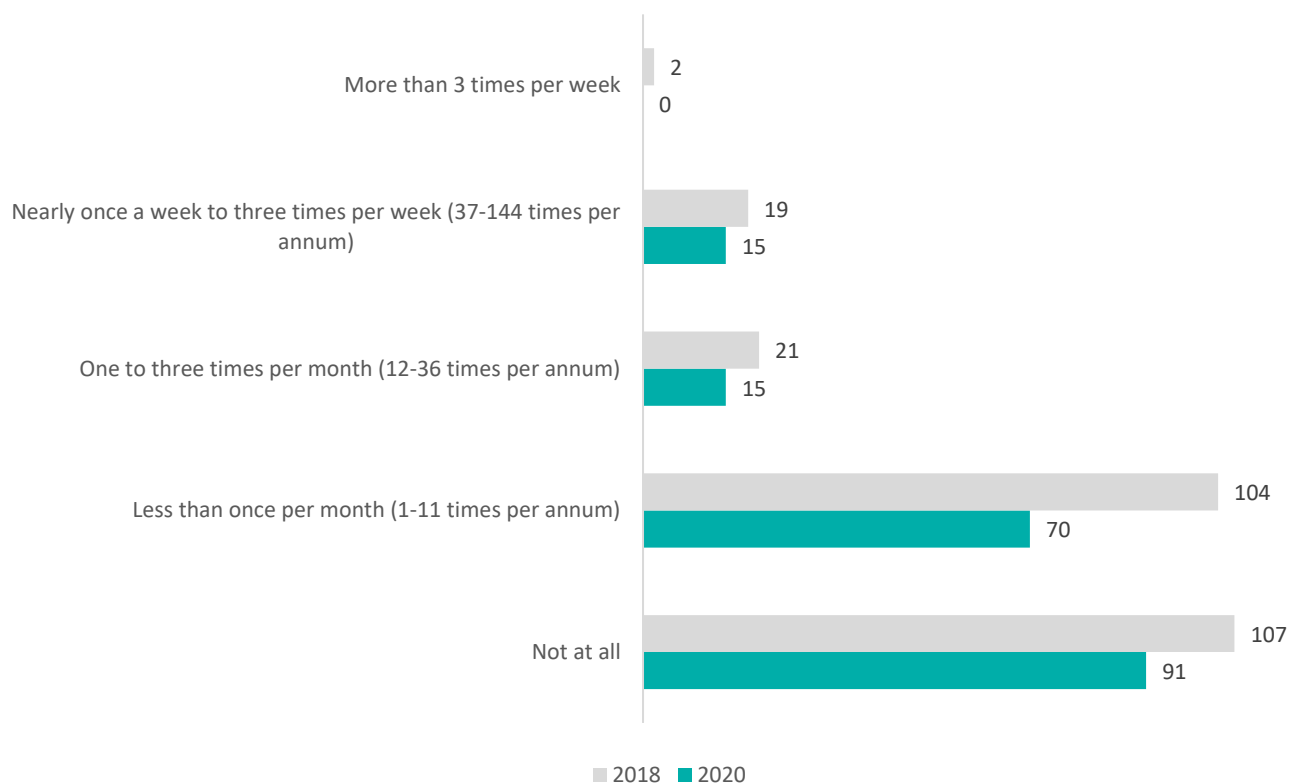
- The most common forms of gambling in Glen Eira were: buying tickets to raffle sweeps and other competitions (31%); spending money on Lotto, Powerball or the Pools (30%); and race betting (12%).
- Nearly half (47%) of survey respondents did not partake in any gambling activities over the past year. For those that did, 37% did so less than once a month, 8% did so 1 – 3 times a month, while 8% did so nearly one to three times per week. No participants gambled more than three times a week.
- Most gambling activities were accessed via newsagents or other retailers (55 participants), or online (22 participants).
- Most participants strongly disagree or disagree that gambling is a harmless form of fun, or that it is good for communities.
- Most participants agree or strongly agree that vulnerable people are often exploited by the gambling industry and that gambling causes harm to individuals and communities.
- There was a mix of opinions regarding whether people had the right to gamble whenever they want: 45% of respondents disagreed or strongly disagreed, 31% agreed or strongly agreed, and the remainder were unsure.

1.1 Which of the following activities have you spent any money on in the past 12 months? (tick all that apply)

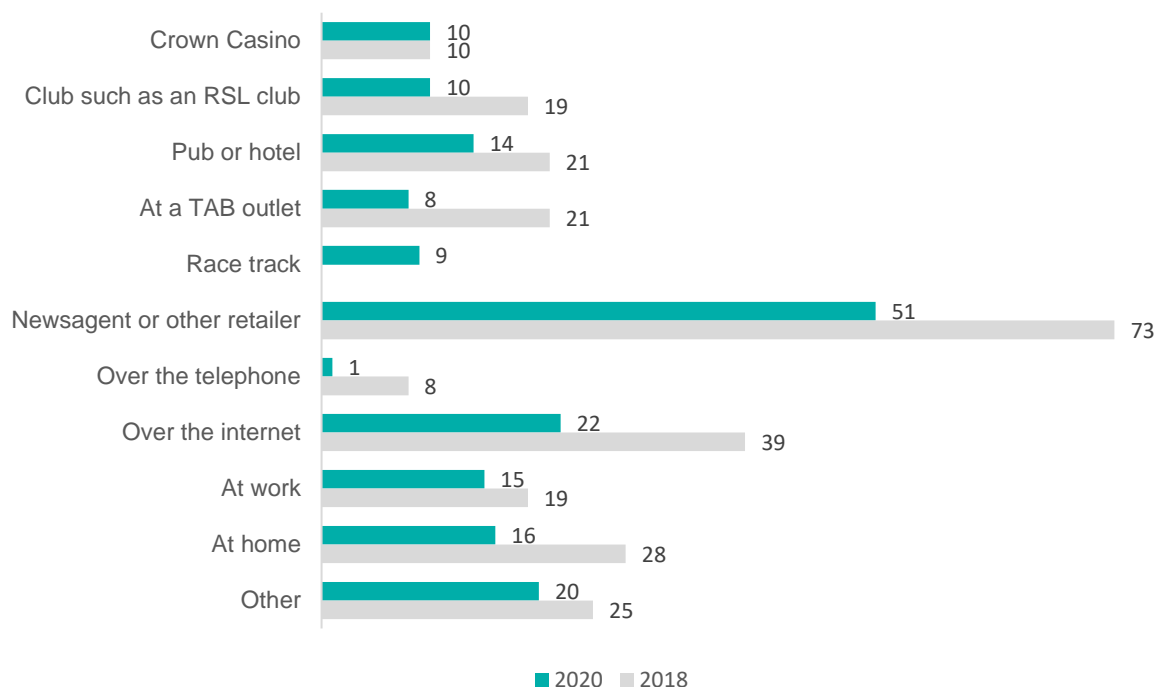


'Other' responses include football tipping and those that don't gamble at all.

1.2 In the past 12 months, how often did you take part in a gambling activity?



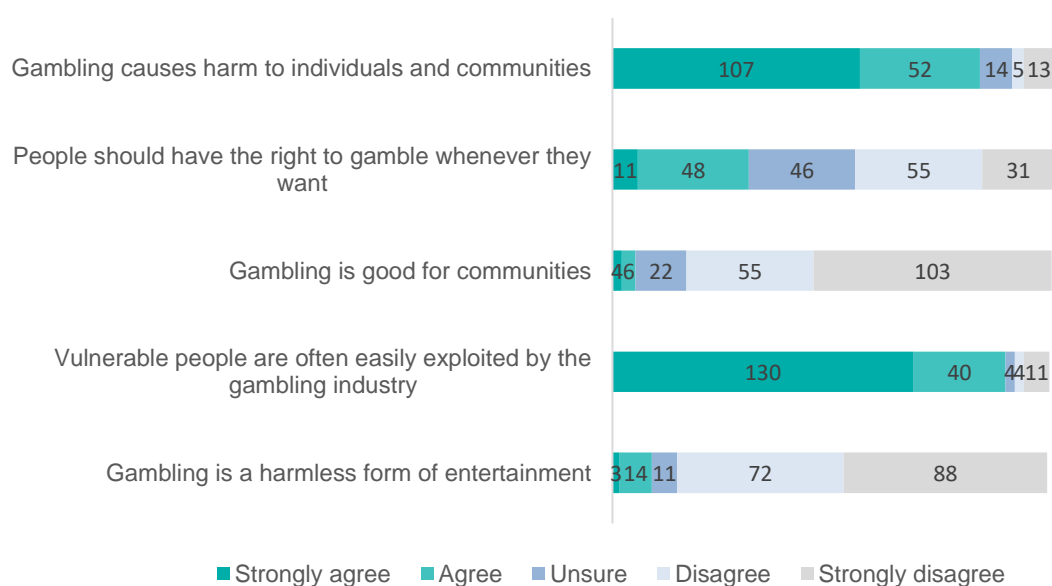
1.3 Where did you participate in a gambling activity?



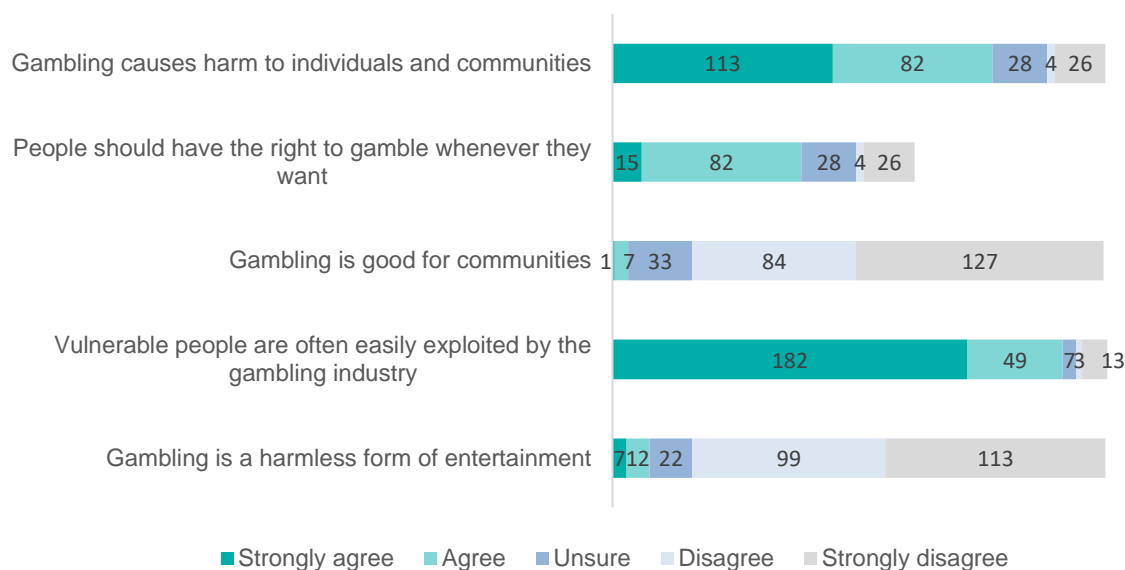
'Other' responses include: Through a lotto pool with friends, at a friend's place, raffles as fundraising for not-for-profit groups, fundraising tickets at functions, for schools or sports clubs, via post raffle tickets and nowhere or those that don't gamble at all.

1.4 How much do you agree/disagree with the following statements?

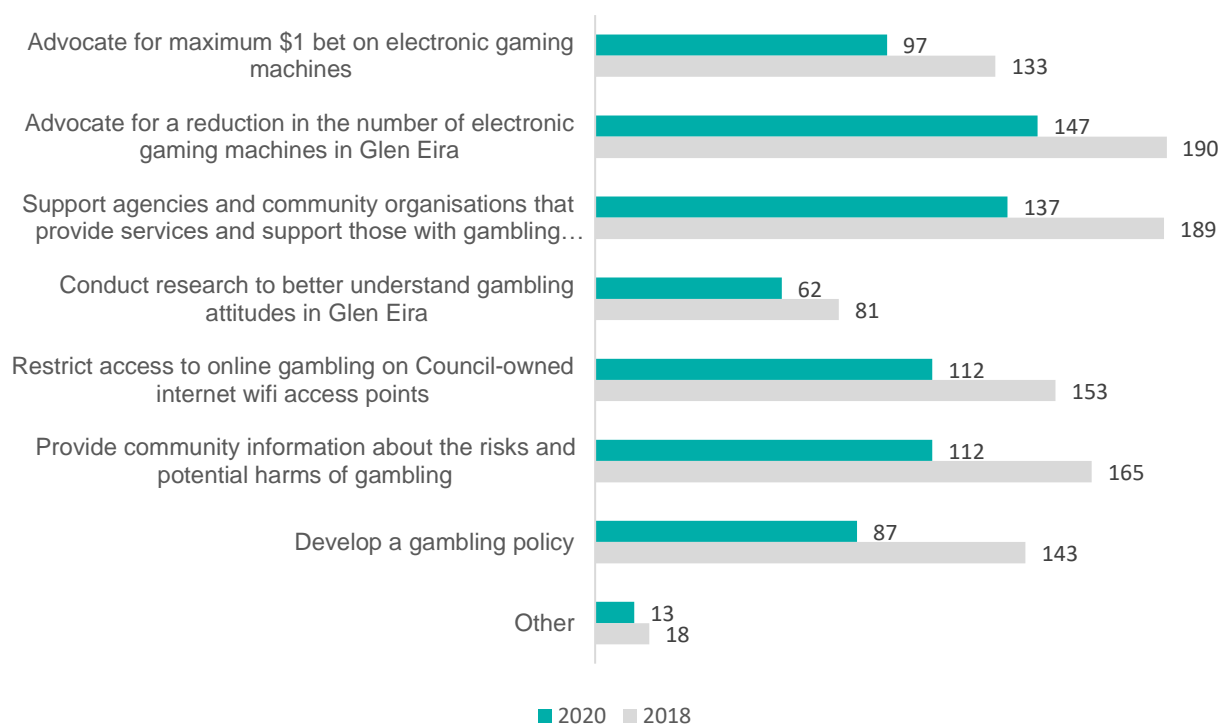
2020 Findings



2018 Findings



1.5 What actions would you like to see Council take?



'Other' responses include: eliminate all gaming machines in Glen Eira, place a planning cap on electronic gaming machines, eliminate all app-based gaming or child targeting gaming, providing alternative entertainment to gamblers and Council leaving gambling to be regulated by other authorities.

1.6 Do you have any further comments about gambling in Glen Eira?

57 participants provided a response. A summary of the key themes and topics are outlined below:

Key themes and topics	No. of references
Restrict or limit access to gambling (especially electronic gaming machines)	15
Allow people to gamble responsibly	1
Council should not get involved with gambling issues	9
Don't know if this is a major issue for Glen Eira	8
Council needs to focus on education and policy around reducing gambling addiction	7
Gambling profits are heavily taxed and/or returned to the community	3
Reduce ability of companies to market gambling, especially online gambling	6
Be part of alliance mentioned	1
Copy other successful councils and pool resources	1
Support for those vulnerable to gambling addiction	3
Provide alternative entertainment/promote non-gambling activities	1
Don't gamble but aware of the lives it can ruin	0
Issues with survey	2

Illustrative quotes:

“This is a tricky one, because not all people who gamble fall into trouble. And the gaming lobby is very powerful. But it has to be about minimising harm to self and others, just like road rules and regulations - you can't stop every person from crashing, but you can minimise the impact when it does happen.” (Male, 50-59, Ormond)

“I believe the issue goes deeper than gambling - many people have no idea about money and budgeting.

I think education needs to start earlier with kids getting a thorough education in finance. High school students need to understand about managing money, banking, financing and budgeting. Once a person has budgeting worked out, then they can allocate \$5 or \$500 a month towards gambling - and that will be ok, because it has been budgeted to be used/lost.” (Male, 35-49, McKinnon)

“Gambling has no social utility whatsoever - it is very sad seeing vulnerable people throw away their tax-payer funded pensions on gambling and everything possible should be done to limit this scourge in the municipality.” (Female, 35-49, Carnegie)

“If playing lotto is considered gambling, then yes I do gamble once a week. I only bet on the races once a year at Melbourne Cup for a bit of fun. I am not a 'problem' gambler but I know that there are families who suffer a great deal from gambling addiction so perhaps like smoking it should be banned from advertising. While this is probably outside the scope of Council's actions perhaps there could be a community push towards this.” (Female, 50-59, Murrumbeena)

1.7 What will Council do next?

Council is currently developing a draft Community Safety Action Plan (2020-2022) and a

new Municipal Public Health and Wellbeing Plan (MPHWP) (2022-2026). Data gathered from this survey will help to inform key actions in both Plans. We will report these actions back to you in future Community Voice newsletters.

SECTION TWO: ATTITUDES ABOUT GENDER EQUALITY

As with the section on gambling, the questions we asked in this section were asked in the second survey in 2018. The questions were derived from the 2013 VicHealth 'National Community Attitudes towards Violence Against Women' survey, and the responses helped to inform the Family Violence Prevention Action Plan (2019-2021), the Municipal Public Health and Wellbeing Plan (2017-2021), and helped us progress our commitments under the State Government's Gender Equality Bill 2019.

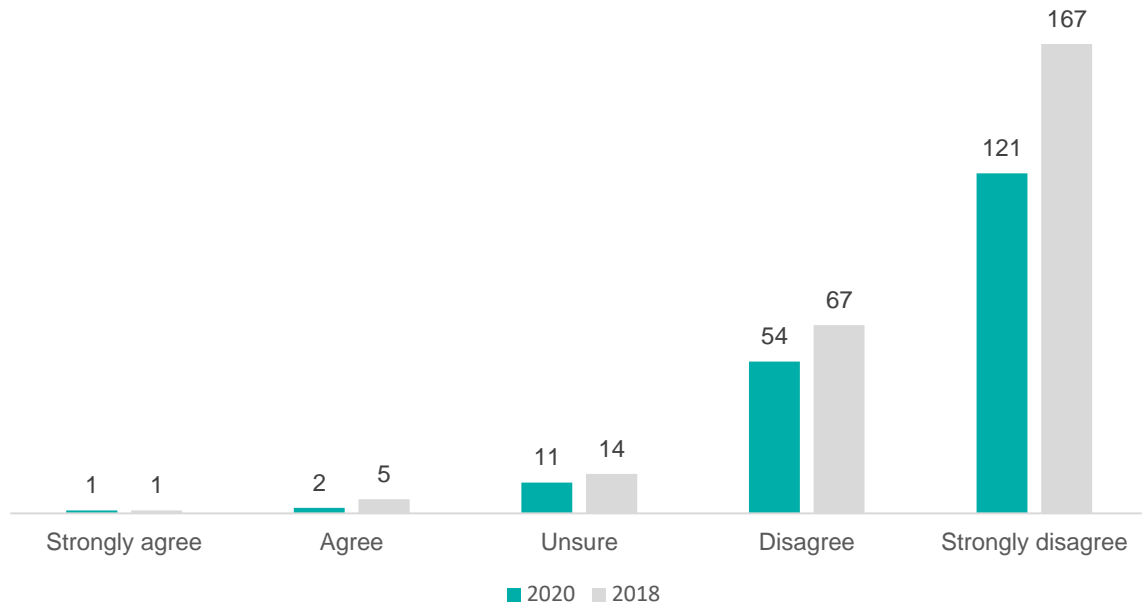
In section, you will see a comparison of the 2018 and 2020 data. The information we receive from this will help to inform revisions of the above Plans.

Key findings

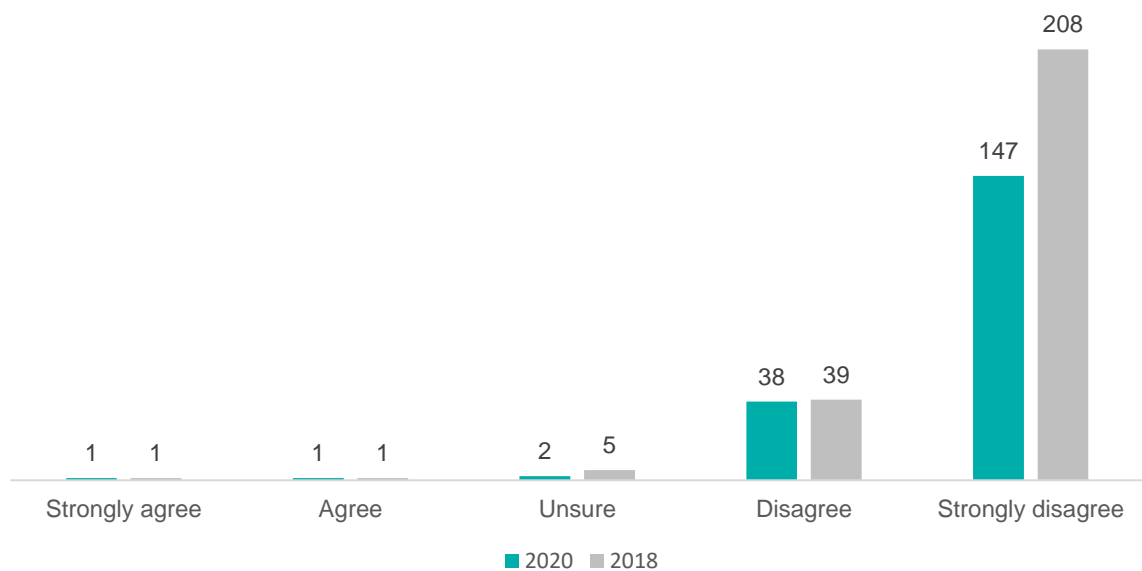
- Most participants disagreed or strongly disagreed with the following comments: 'on the whole, men make better political leaders than women' (92%); 'a university education is more important for a boy than a girl' (98%); and 'discrimination against women is no longer a problem in the workplace' (86%). Most participants agreed or strongly agreed that 'it's ok for a woman to have a child as a single parent and not want a stable relationship with a man' (79%).
- Most participants agreed that domestic violence is a criminal offence, but, there were varied levels of understanding about why women stay in violent relationships. Most participants strongly disagreed or disagreed that domestic violence can be excused in given instances.
- Most participants identified the following behaviours as family violence when occurring within a family environment: slaps or pushes the other partner to cause harm or fear; forces the other partner to have sex; throws or smashes objects near the other partner to frighten or threaten them; tries to scare or control the other partner by threatening other family members/pets; repeatedly criticises the other person to make them feel bad or useless; directs the social life of the other person, by preventing them from seeing family and friends; prevents the other partner from accessing money; or tracks the other partner's location, calls or activities through a mobile phone.
- Participants were more likely to physically intervene if they saw a family member or close friend being assaulted by a partner, but if they witnessed a woman they didn't know being assaulted, the most common response was to say or do something else to try and help.

2.1 These statements describe different ways of thinking about the roles of people in the community. Please indicate the extent to which you agree or disagree.

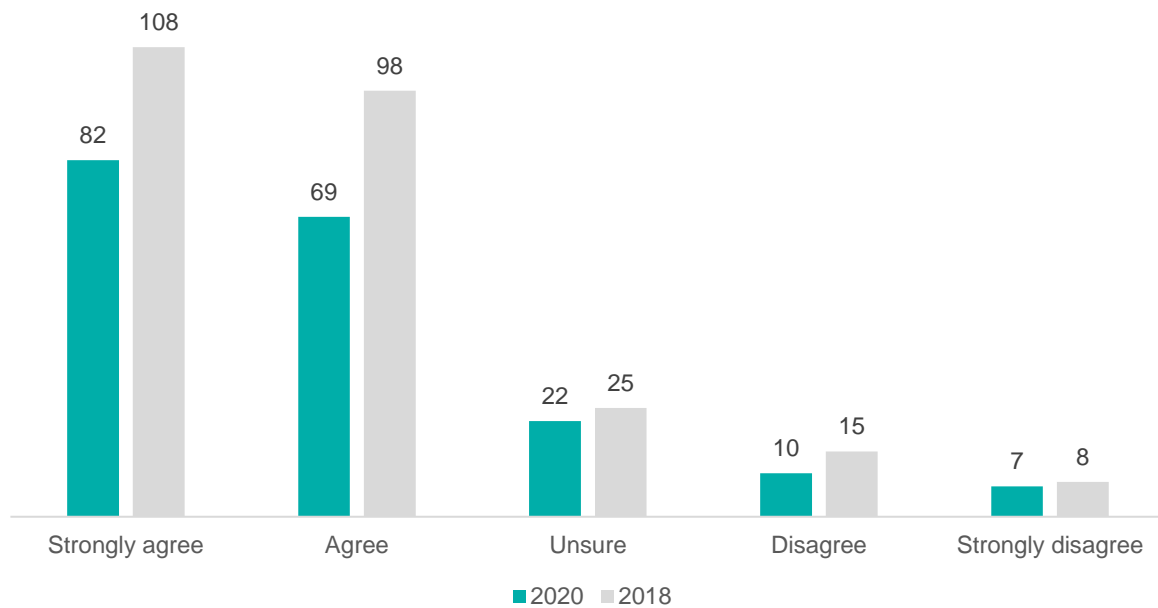
1. On the whole, men make better political leaders than women



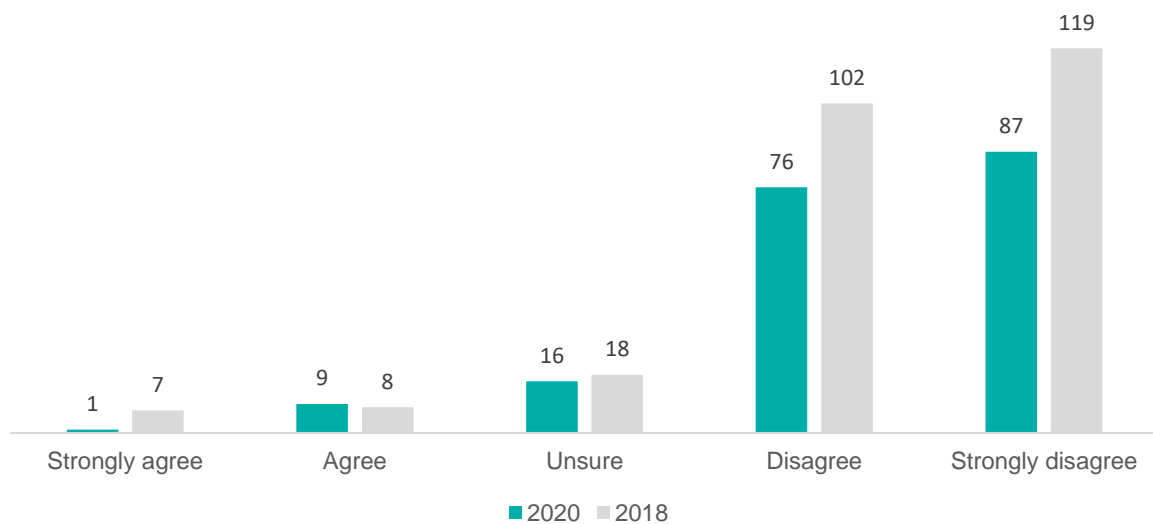
2. A university education is more important for a boy than a girl



3. It's ok for a woman to have a child as a single parent and not want a stable relationship with a man

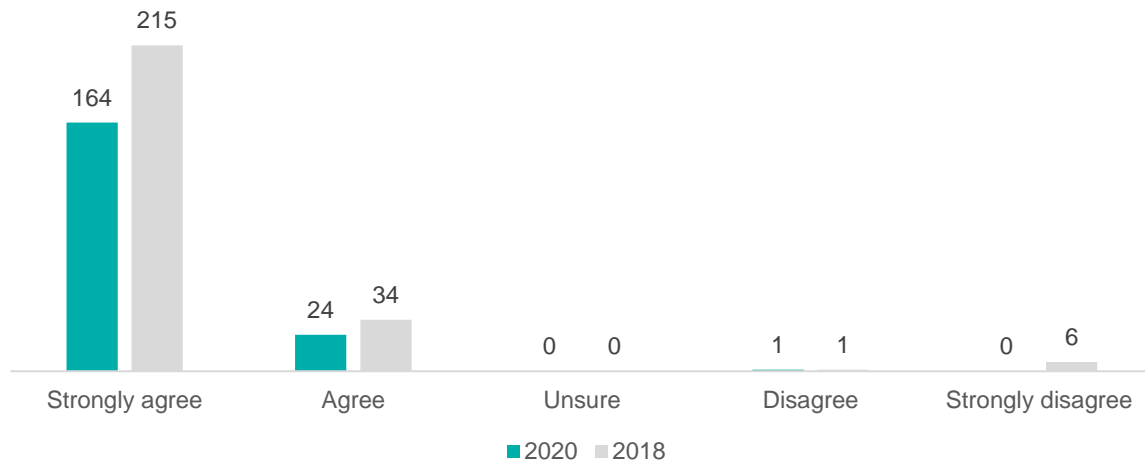


4. Discrimination against women is no longer a problem in the workplace in Australia

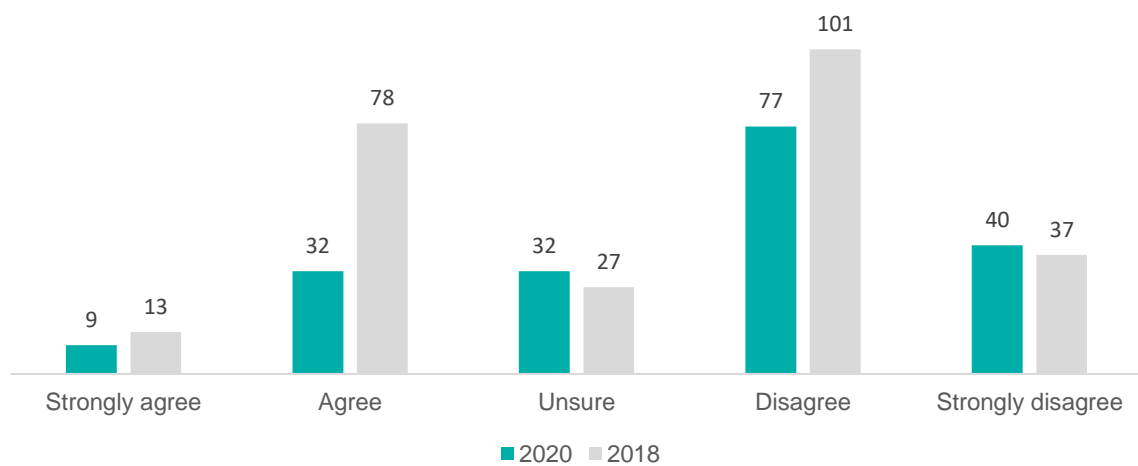


2.2 These statements describe different ways of thinking about violence within families. Please indicate the extent to which you agree or disagree.

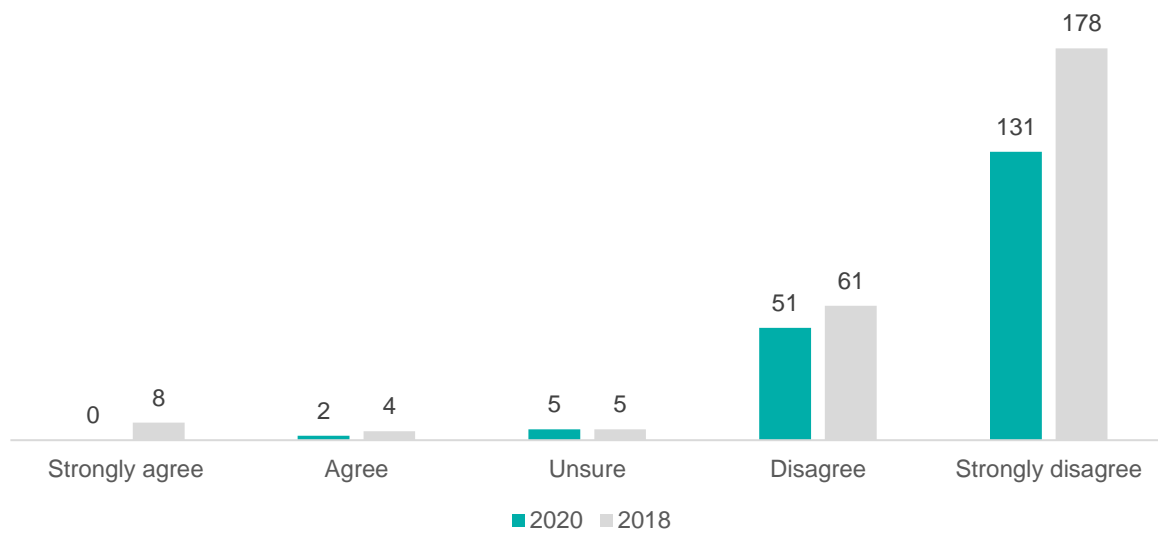
1. Domestic violence is a criminal offence



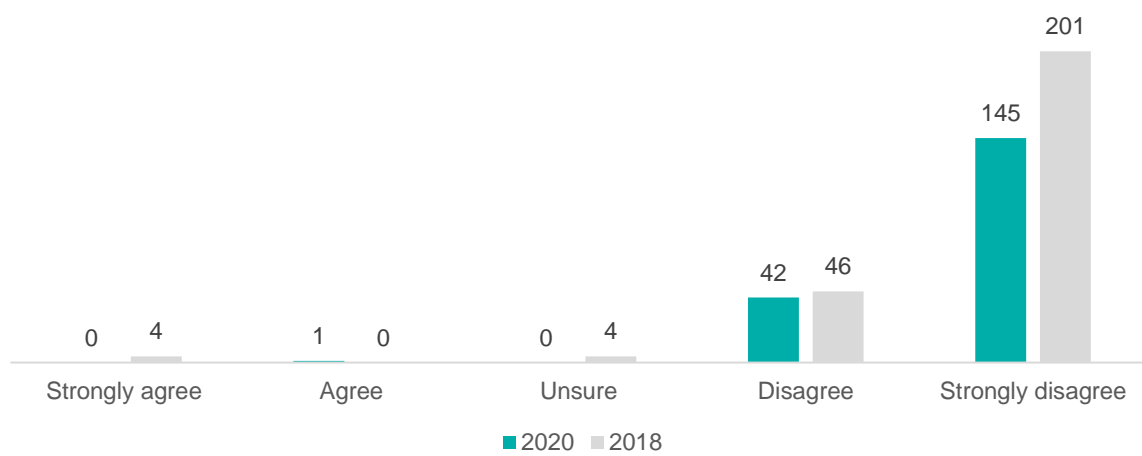
2. It's hard to understand why women stay in violent relationships



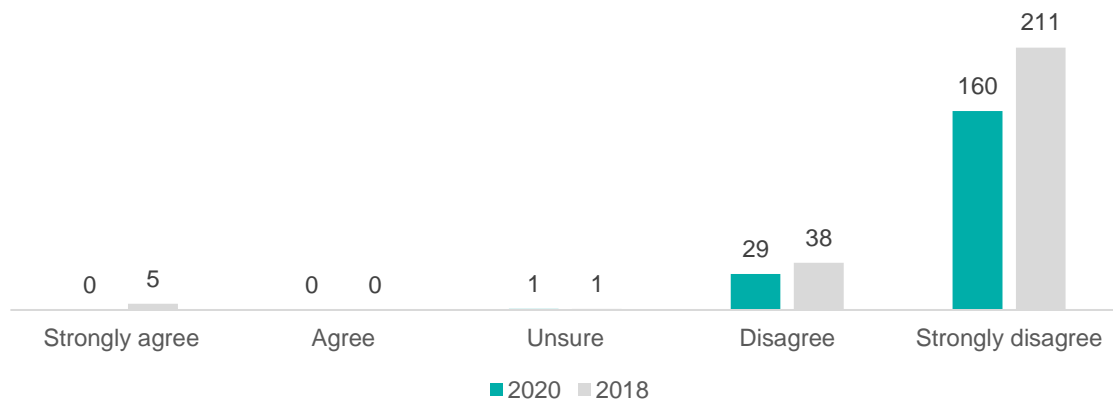
3. Domestic violence is a private matter to be handled in the family



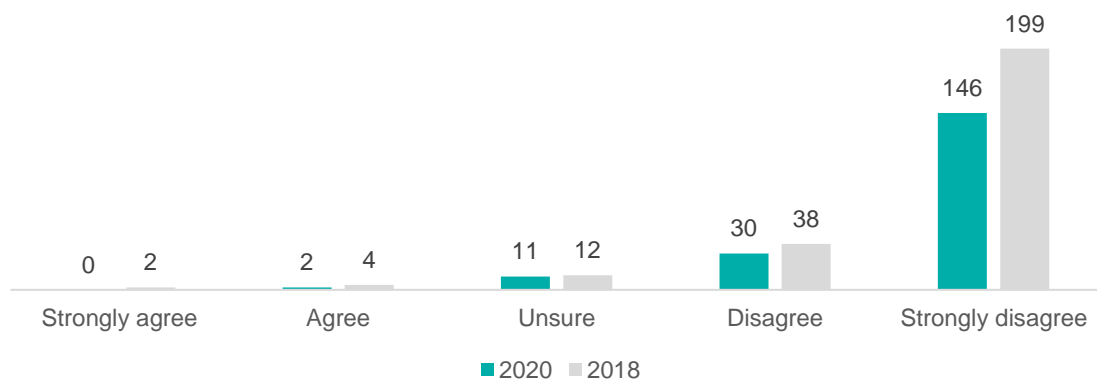
4. Domestic violence can be excused if the violent person was themselves abused as a child



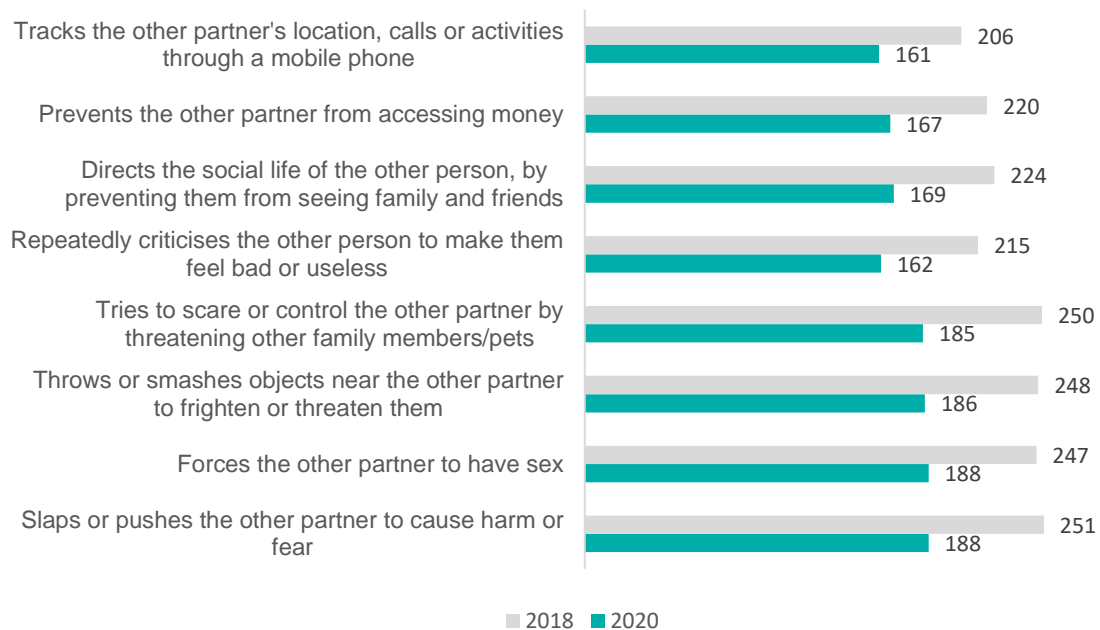
5. Domestic violence can be excused if the violent person is under a lot of stress in their lives



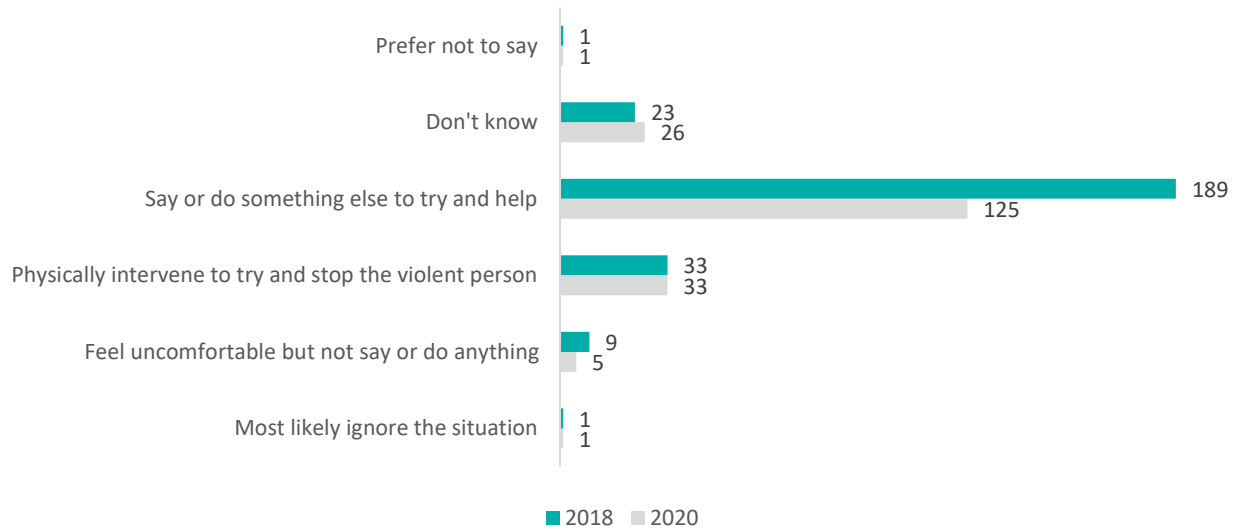
6. Domestic violence can be excused if, afterwards, the violent person genuinely regrets what they have done



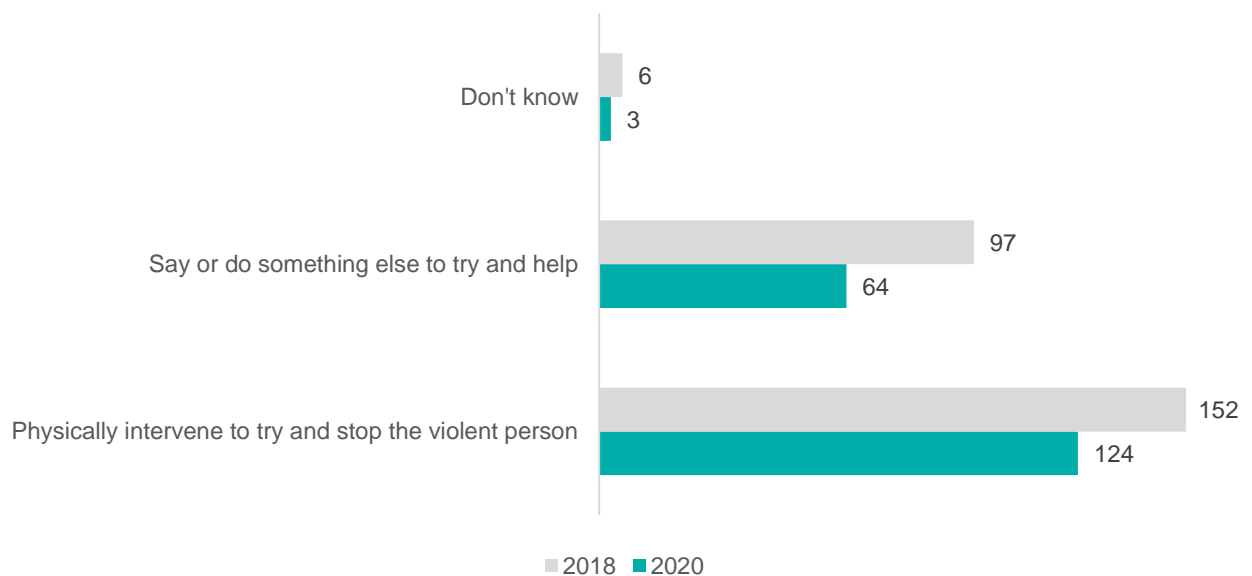
2.3 In your opinion, is it family violence when a person within a family relationship... (tick all that apply)



2.4 Which of the following options best describes how you think you would react if you were present when a woman that you didn't know was being physically assaulted by her partner.



2.5 Which of the following options best describes how you think you would react if you were present when a family member or close friend of yours was being physically assaulted by her partner.



2.6 Do you have any further comments or feedback on gender equality and family violence?

52 respondents provided a comment. A summary of the key themes and topics is outlined below.

Key themes and topics	No. of references
This is a crucial topic and unacceptable. Should be addressed.	7
Poor wording or need for consideration with questions for this section	14
Council should provide support services for all people experiencing violence or bullying	3
Identify and remove perpetrators rather than wanting victims to flee	1
Family Violence is not a Local government issue	4
Need education in both gender neutrality and DVs. In particular encourage men to be emotionally literate	7
Family violence is normally in the closet, with even family and close friends unaware	1
Provide more crisis accommodation and safe houses	3
The cycle must be broken, particularly to protect children from witnessing violent behaviours	1
Consideration of behaviours characterised as DV, some tracking of family members is for genuine safety reasons	1
Difficult to define domestic violence especially when people come from different beliefs and cultures	1
Hard to say how you would react if witnessing violence	1
Gender bias affects all and should be removed from discussions	1
All need to make the effort and know that male privilege is deeply embedded. Will take time to shift	1
Currently know a loved one experiencing domestic violence	1
If someone speaks out ongoing support must be provided	1
If possible and appropriate I would call the police	2

Illustrative quotes:

"As a young female having been in the full-time workforce for ~10 years I can see change beginning for gender equality, however there is still a long way to go before we forget that 'gender equality' is actually something to strive for and just naturally exists. It's a global topic in all areas of life from home to work to education to government to planning. to cultures/religions - and until there is enhancement to all these aspects inequality will exist based on traditions or institutions that are not updating models based on new data and social behavioural evidences. I would advocate for better educational campaigns in Glen Eira for this, particularly with the culture/religious groups present in the area. In regards to family violence, there is not enough information about what you can do to help your community when you're a by-stander in situations or 'know of' families experiencing violence behind closed doors. I don't know the answer, but again more education on how to help, how to call out injustice (with a protective nature) is required." **(Female, 25-34, Elsternwick)**

2.7 What will Council do next?

Council staff are currently drafting the Family Violence Action Plan (2022-2024), the Municipal Public Health and Wellbeing Plan (2022-2026) and the responses received

through this survey will provide much needed localised data that will help inform our actions. We will report these actions back to you in a future Community Voice survey.

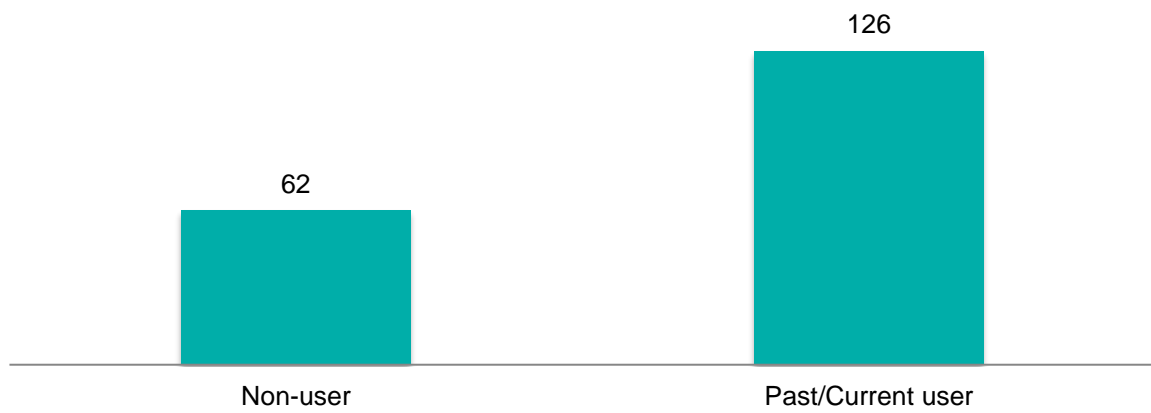
SECTION THREE: GLEN EIRA PLAYGROUND STRATEGY 2020

Council's Recreation and Open Space team are in the planning stages of developing the Glen Eira Playground Strategy 2020. The Strategy will provide an overview of all playgrounds and their features, outline the design principles and processes surrounding playground upgrades, and illustrate the life span of a playground. Your responses will help to inform the development of this Strategy.

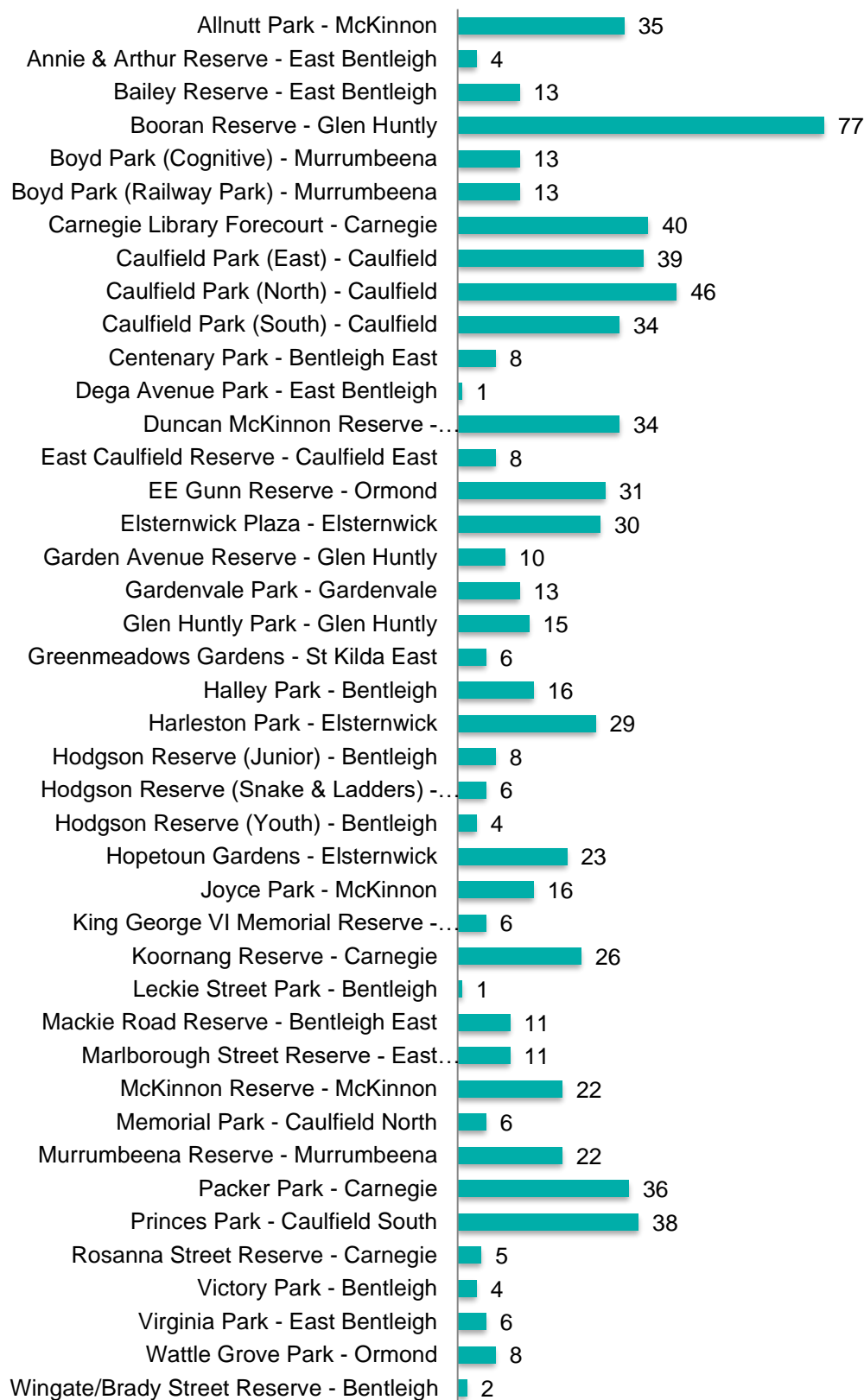
Key findings

- About two-thirds of those surveyed (67%) used playground facilities in Glen Eira. The most commonly used playground was Booran Reserve (77 respondents), while Allnutt Park, Carnegie Library Forecourt, Caulfield Park (East, North and South), Duncan McKinnon Reserve, EE Gunn Reserve, Elsternwick Plaza, Packer Park and Princes Park were all used by more than 30 respondents.
- Around half (52%) of those surveyed thought there is enough variety between nearby playgrounds, 31% were unsure about the variety while the remaining 20% did not think there was enough variety.
- More than 60% of respondents identified existing playground facilities had enough dog bag dispensers, dog off leash areas, open space and rubbish bins. The most commonly requested additional facilities were adult accessible play facilities and spaces, and more nature play.
- More than half of the survey respondents identified a need for more natural shade, shade structures, drink fountains and seating.
- Half to two-thirds of those surveyed were aware of multiple benefits of play provided by Glen Eira's playground facilities. People were most aware of accessible play equipment and sensory play.
- 61% of those surveyed did not use any playground facilities outside of Glen Eira.

3.1 We are interested in your use of playgrounds in Glen Eira. Which of the following describes your use of playgrounds in Glen Eira?



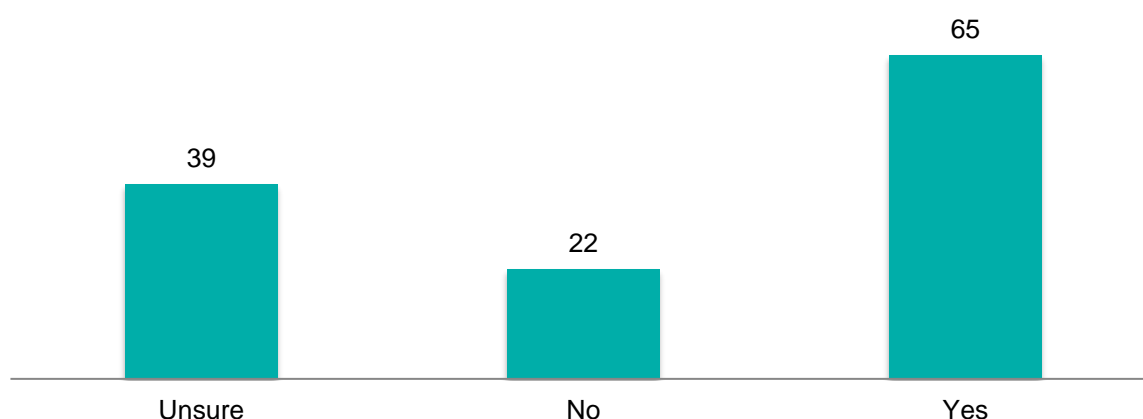
3.2 Which playgrounds have you used in the past 12 months? Please choose from the list below, as many as applicable.



3.3 Thinking specifically of playgrounds within Glen Eira, what features do you like most and what, if any, would you like us to change or include within our playgrounds?

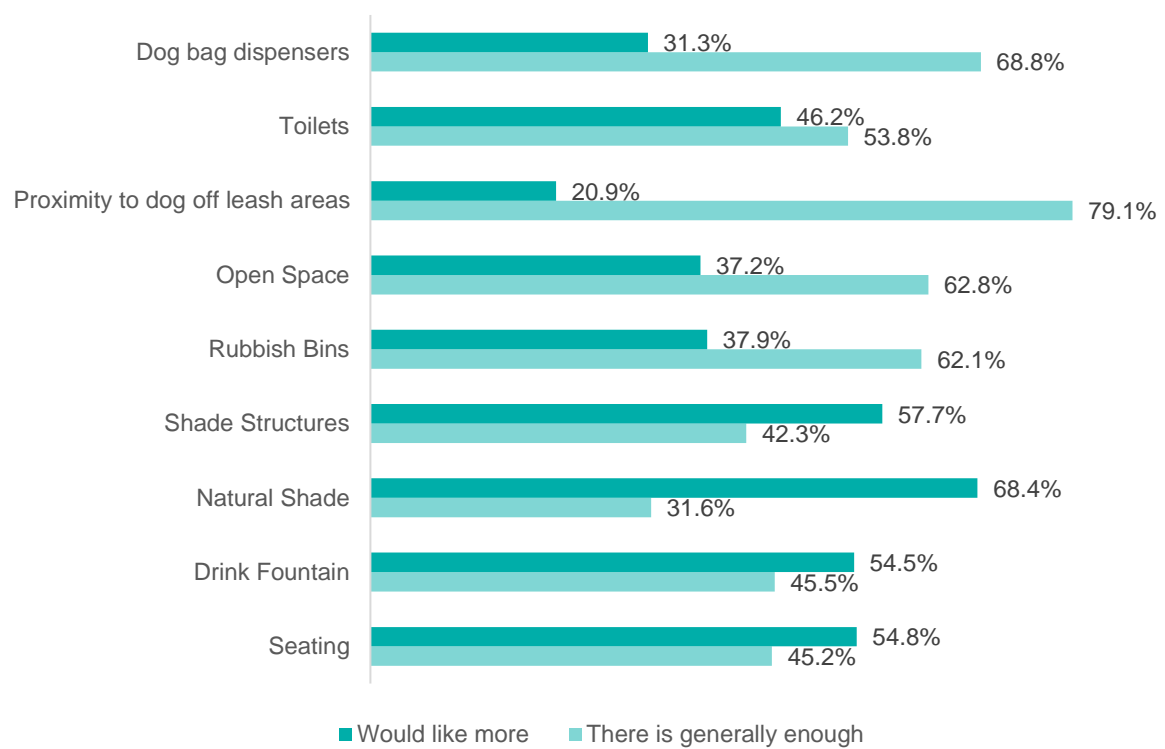
Key themes and topics	No. of references
Sporting facilities including tennis walls and ability to use parks for exercise e.g. walking and bike paths	13
Mix of equipment for different ages including adventure equipment, movable equipment, larger equipment etc.	35
Clear rules for dog owners around playgrounds, including separation and accountability	3
Increase the amount of shade (natural and shade cloths/covered areas)	18
Water features/play	7
Picnic areas, BBQ areas and seating tables	6
Dog facilities and off leash areas	5
Haven't used playgrounds recently	2
More toilet access and cleanliness	9
Like new playgrounds	3
keep modern and safe including lighting and fencing	10
limit impacts on surrounding residents e.g. noise	1
Natural facilities, nature play and natural landscaping including climbing trees	10
Drinking fountains	4
Proper rubbish bins	1
Golf birdie cage	1
More maintenance of equipment and associated facilities	5
Booran Reserve is the benchmark	4
Happy with variety	3
Princess Park not included on list	1
Like a combination of open spaces (grass etc.) and equipment	7
More flying foxes	1

3.4 Is there enough variety between our playgrounds that are near each other? By variety, we mean a mix of junior play, senior/more challenging play opportunities and active recreation (e.g. basketball rings, hit up/rebound wall etc)?

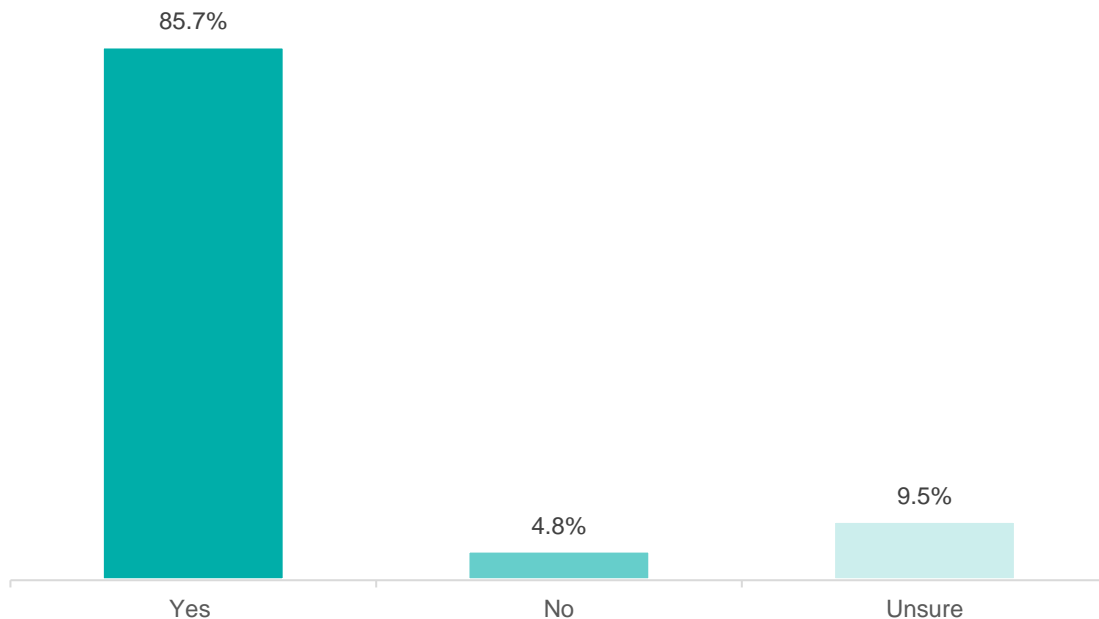


3.5 Do you think there are enough of these facilities or would you like more at the

playgrounds for parents/carers who are visiting with children?



3.6 Do you think our playgrounds are well maintained?



3.7 Please explain your answer

The following comments were made:

"Toilet facilities are not maintained properly." (Female, 60-69, Bentleigh East)

"Yes and no! Depends where and what they offer." (Female, 60-69, Caulfield North)

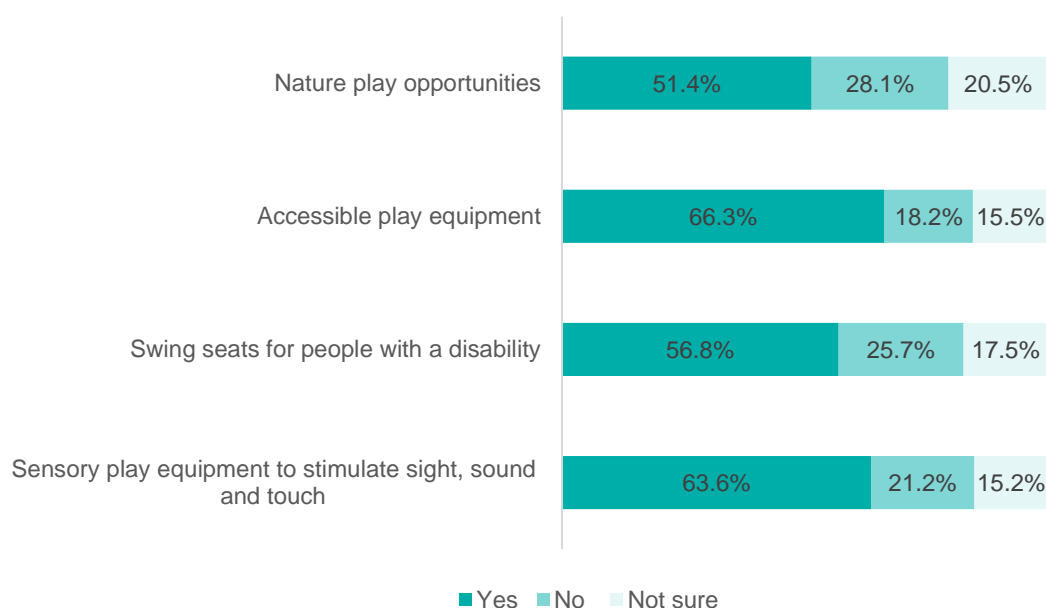
"My answers are mostly in relation to Koornang park. For a popular area this playground is sub standard and is in urgent need of an upgrade to the latest quality of playground design." (Female, 35 - 49, Carnegie)

"I was witness to the flying fox incident at Murrumbeena Park last year. An utter disgrace an a miracle nobody was killed or maimed when the cable failed. The contractors maintaining the equipment need a thorough review and stricter auditing." (Male, 35-49, Murrumbeena)

"Playgrounds that are really well maintained are a great point of pride in civic life. I couldn't say that our local playgrounds meet that standard. eg parts of Booran Reserve have been out of action at times, keeping the grass green and free of weeds, etc I suspect that maintenance is very expensive, and so there should be innovative ways of paying for it. eg why oh why is there no cafe reservation within Booran Reserve?? It would be massively popular and be a great revenue stream to pay for maintenance there and elsewhere." (Male, 35 - 49, Glen Huntly)

"See earlier answer about Booran Reserve - in particular one of the mini trampolines had lost its springiness last time I was there and some equipment wouldn't swivel anymore, etc." (Female, 35-49, Carnegie)

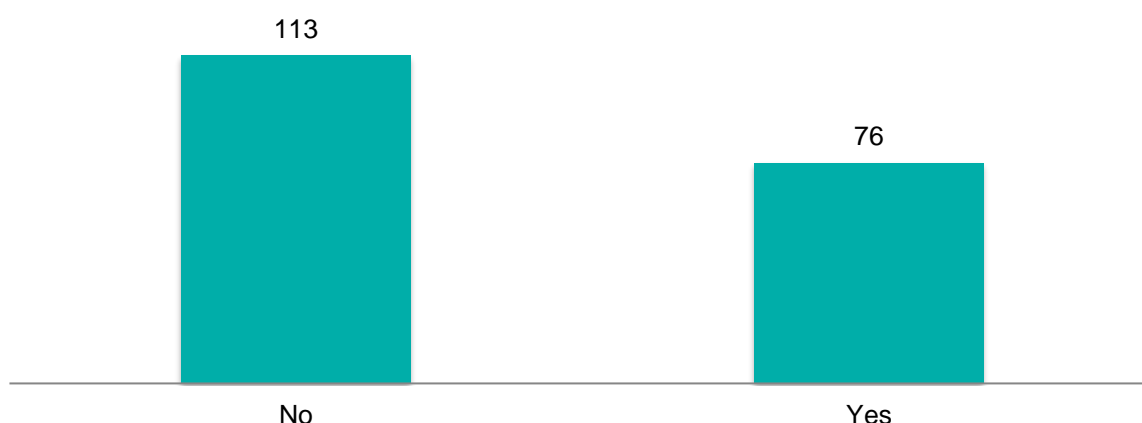
3.8 There are multiple benefits of play, including children's physical, social, emotional and cognitive well-being. Are you aware that some of our playgrounds have the following features that support those benefits?



3.9 Are there any other playground features like those listed above that you think would be beneficial for the community?

Key themes and topics	No. of references
More challenging play features suitable for adults and exercise equipment.	10
Playground features make it easy for adults to access	1
Table tennis tables	1
Organised family events	2
More lighting, CCTV and security patrols	12
More Nature Play or natural features that allow for play e.g. The creek at Harleston	2
More BBQ Facilities and toilets	1
Shade	1
More varieties and cues from international playgrounds	1
More golf birdie cages at other parks	1
Upgrade Caulfield swimming pool kiosk to full cafe	1
Fenced in area around playgrounds	1
Walls to practice tennis	3
Enforcement and signage of the rules about dogs near playgrounds	2
Equipment rental at parks e.g. vending machines	1
Reduce number of sub strategies. Playground strategy should be part of open space strategy	1
Water play	1
More information on how to identify and use features	1
Cant think of any	3
Playgrounds and open space in walking distance to all GE residents	1
Like the upgrades made to Harleston Park	1
Educational play activities and opportunities to sanitise equipment	1
Herb Garden and fruit trees that can be accessed by the community	1
Continue thinking about children's diverse needs and providing accessible activities like the Booran Reserve Water Play	1

3.10 Do you go to playgrounds outside of Glen Eira?



3.11 If yes, what attracts you to this playground/s?

Key themes and topics	No. of references
Proximity to where you are at time or other areas of interest e.g. beach, bushland walking tracks	18
Family events or social gatherings	9
Professional interest	1
Variety in equipment e.g. water play, themed parks, bigger size, more adventurous, natural spaces	38
Have everything in one place	1
More well maintained with more things to do	1
Playgrounds that have cafes or food outlets in close proximity	2
Walking areas either natural or for dogs	2
Fine people who do not pick up after dogs	1

3.12 Do you have any further comments to make about playgrounds in Glen Eira?

39 respondents provided a comment. A summary of the key themes and topics is outlined below.

Key themes and topics	No. of references
Glen Eira has one of the lowest ratio of open space and opportunities should be take to increase this and increase tree planting in existing spaces	9
The newer playgrounds in the area are generally good. Council should be proud of their investment and continue maintenance in this area	6
Don't use playgrounds yet but will use as kids age, or did use but now limited as children are teenagers	3
Playground equipment to encouragement movement for adults, disabled and elderly	1
Need to be safe	1
Use community skills to support the building of play structures	2
Need clear boundaries for the sharing of mixed uses	2
Make Koorang Park the next state of the art playground	1
See above or no more comments	3
Booran Reserve is an excellent facility	2
Playgrounds generally good but missed opportunity to have playgrounds along Sky Rail	1
Increased police patrols to limit graffiti	1
Upgrade the water fountains in Greenmeadows garden	1

Include types of playgrounds in Council's Open Space Strategy	1
Turn old Elsternwick golf course into a park	1
More natural settings using natives and including indigenous markers	1
More play areas in Carnegie	1
Ensure dog owners clean up after their pets	1
Connect with walking and bike paths	1

Illustrative quotes:

"We need more open space, we need to plan for this urgently, we need a 10% Open space levy across all of Glen Eira (as Monash and other councils have requested/have). This is really really important as we will have an influx of new residents, many young people who may start families, they need access to open space withing walking distance, if you want to reduce car use, less than 400m from home. Really really important. Glen Eira has much catching up to do on this matter. If new development is near train stations, then when grandparents visit, ot parents take children to the park, the parks need to be close. If big parks cannot be found, then a series of little ones with different purpose (passive - active) would be a good start." **(Female, 60-69, Elsternwick)**

"Borran Reserve is testimony to councils understanding of the need and benefit of exceptionally well planned playgrounds." **(Male, 50-59, Caulfield South)**

"The new stuff is great. Keep rolling it out and make more on rehabbed land or racecourse land or at new development." **(Male, 25-34, Caulfield North)**

3.13 What will Council do next?

Council will undertake broad community engagement on playgrounds in Glen Eira later in 2020. Once complete, a draft Strategy will be developed. We will let you know the outcomes of the broad engagement and the development of the Strategy in future Community Voice newsletters.

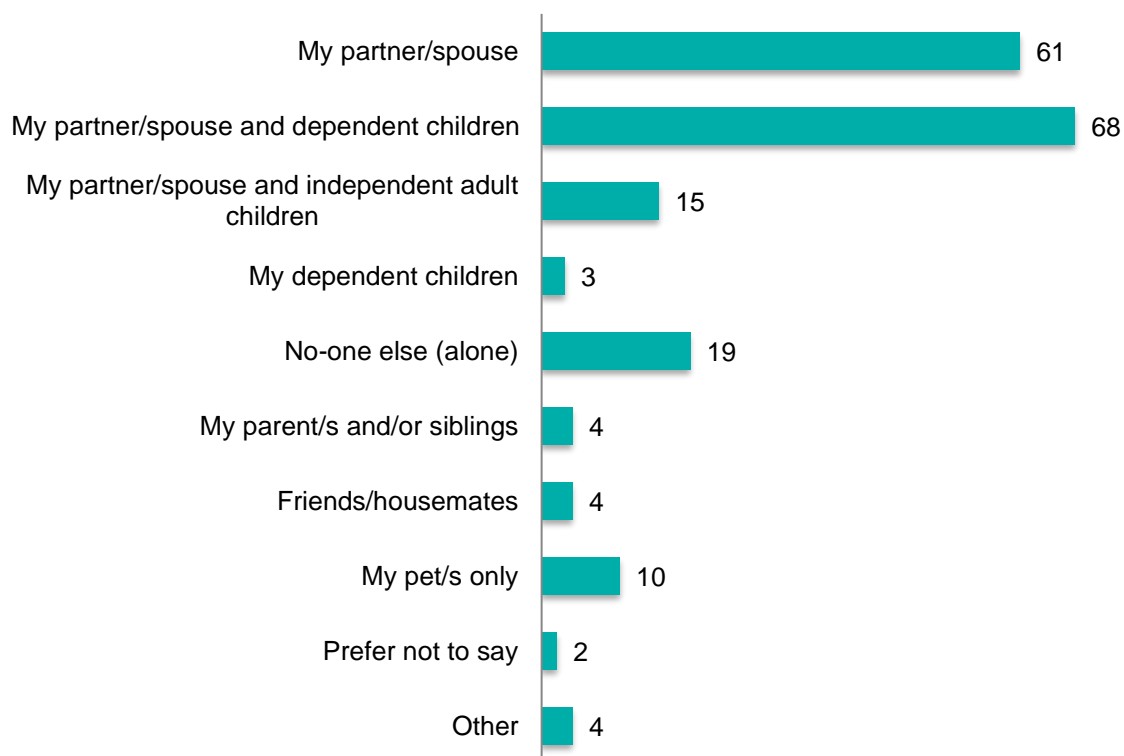
SECTION FOUR: ABOUT YOU AND YOUR HOUSEHOLD

In the first survey of each year, we ask Community Voice some demographic questions to give us a broader understanding of who our community are.

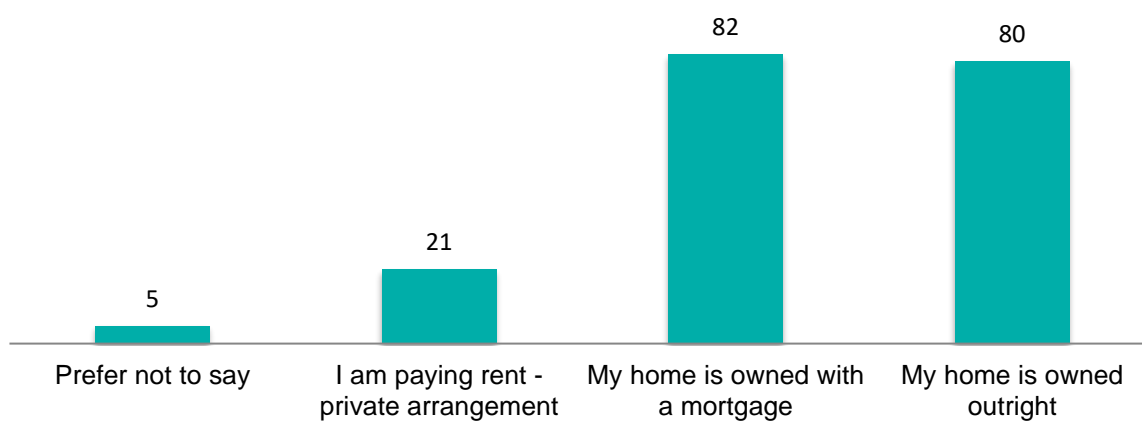
Key findings

- Most community voice members live with a partner/spouse and children (44%) or just a with a partner/spouse (32%). The next most common living arrangement was living alone or with pets only (15%).
- Most Community Voice members live in a home they own with a mortgage (44%) or outright (43%). 11% of community voice members live in a house they are renting within Glen Eira.
- There were a broad range of languages other than English spoken at home including; Yiddish, Hebrew, Cantonese, French, Polish, Swedish, Mandarin, Greek, Japanese, German, Netherlands (Dutch), Arabic, Italian, Hungarian, Ukrainian and even two speakers of cat (meow).
- 5% of community voice members identified as having a disability, 2% identified as LGBTIQ+ and 3.2% cared for a person with a disability.

4.1 Who do you live with at home? Please select the option that best applies.



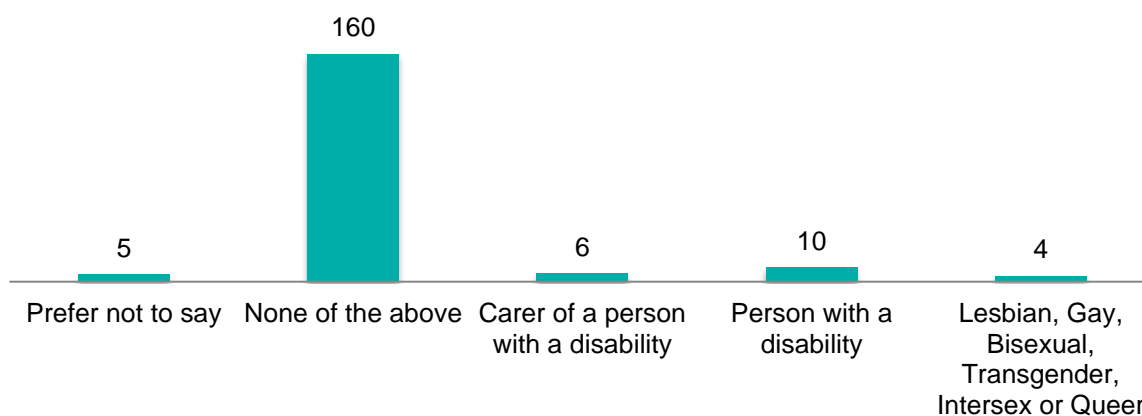
4.2 How would you describe your housing tenure? Please select the option that best applies.



4.3 Do you speak any languages other than English at home?

There were a broad range of languages other than English spoken at home including; Yiddish, Hebrew, Cantonese, French, Polish, Swedish, Mandarin, Greek, Japanese, German, Netherlands (Dutch), Arabic, Italian, Hungarian, Ukrainian and even two speakers of cat (meow).

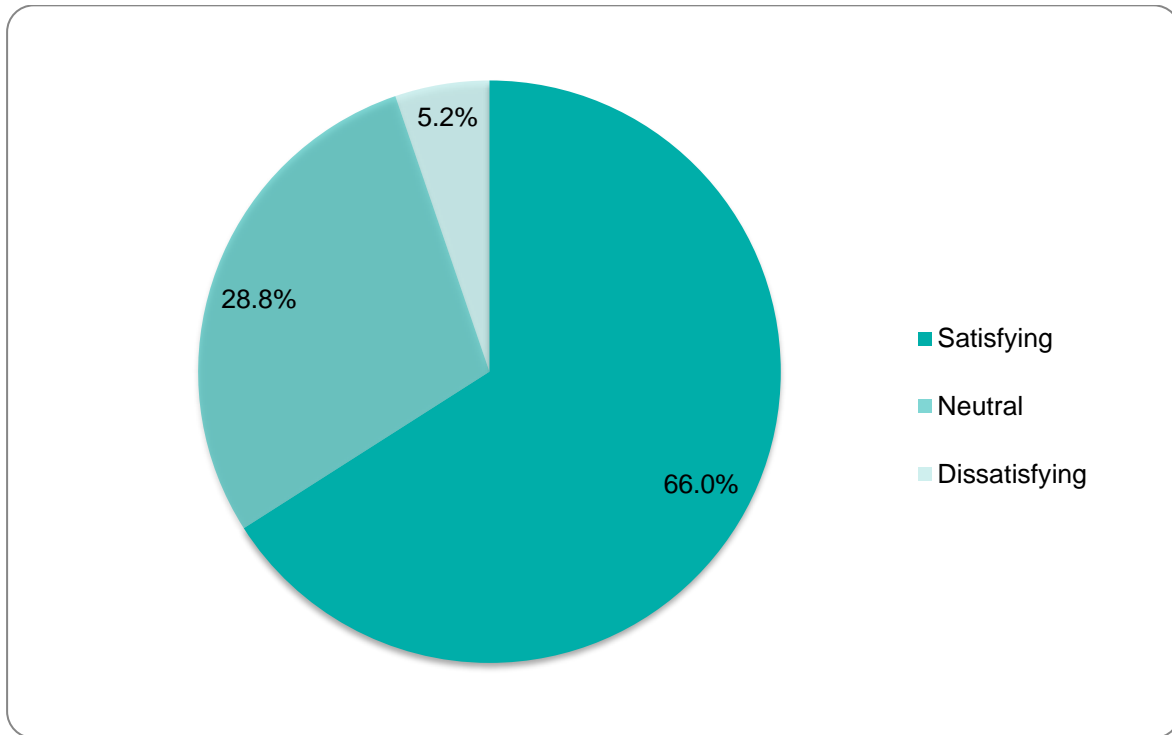
4.4 Do you identify with any of the following characteristics? Please select all options that apply.



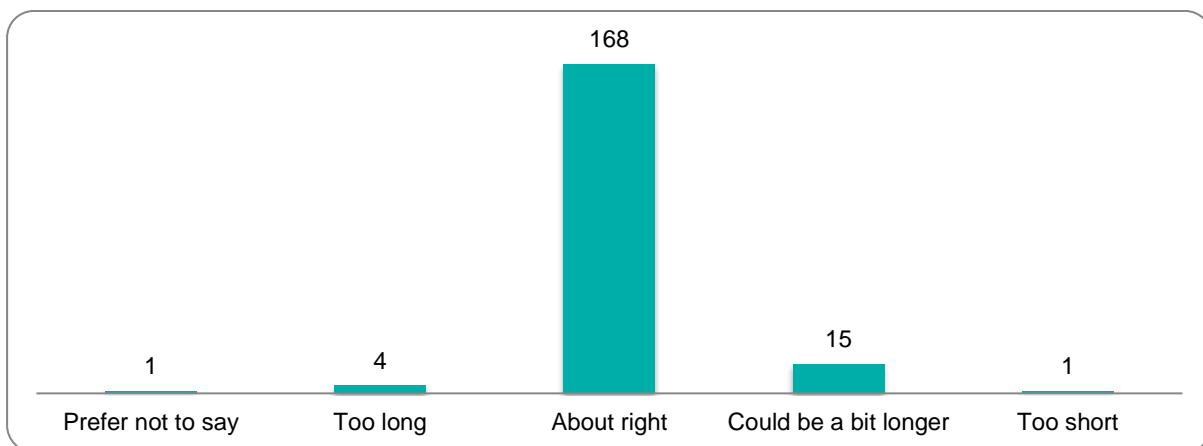
SECTION FIVE: YOUR FEEDBACK ON THIS SURVEY

The following questions ask for your feedback to help us to continually improve the survey experience for Community Voice members.

5.1 Overall, how would you describe your experience of this survey?



5.2 Overall, did you think the time taken to complete the survey was:



5.3 Do you have any comments about your experience to date and your expectations for

Community Voice?

36 respondents provided a comment. A summary of key themes and topics is outlined below.

Theme	Topics	No.
Satisfied	Value the opportunity to participate and provide feedback Hope that the survey reflects different demographics within Glen Eira Found this survey was a good length Liked the mix of questions and open response for thoughts	12
Dissatisfied	Found some sections poorly worded Found some questions felt loaded or biased towards a certain response Council shouldn't be doubling up on issues with state government	9
Topic	Range of topics too limited and don't cover key issues e.g. climate change Found the family violence section distressing Council shouldn't be asking questions about personal attitudes	9
Other		6

Illustrative quotes

"I appreciate the opportunity to have a voice in the community, and I believe politicians and councils should continue to seek opinions from within the community, as within a democratic society these institutions are designed to serve the public, and not their self interests as has become a driver in modern politics. Bring back grassroots voices!." (Male, 25-34, Carnegie)

"Please refer to my comments in the family violence and gender equality section that articulates why I feel any results you receive from participants do not accurately reflect relevant attitudes in those important fields." (Female, 25-34, Carnegie)

*"topics are too limited and do not reflect more pertinent areas requiring urgent attention eg:
- over development / inappropriate construction
- Greening of glen eira
- climate change action" (Female 50-59, Elsternwick)*

"Would be good to have an area for bowls/bocce style bowls for families. Please let me know if this feedback will be taken into consideration." (Male, 35-49, McKinnon)



Survey One 2020: Gambling in Glen Eira, Attitudes towards Gender Equality, Glen Eira Playground Strategy 2020, About You and Your Household, and Your Feedback and Ideas on Community Voice.

Welcome to the first survey for Glen Eira Community Voice for 2020! In this survey we want to understand your feelings about gambling, your attitudes towards gender equality, and how important our playgrounds are to the community, and how we can make them better. We will be asking our annual questions about your household (to give us a better idea of who you are), and how you're feeling about Community Voice.

Some of the questions we are asking in sections one and two (Gambling in Glen Eira and Attitudes about Gender Equality) are taken from state-wide surveys. We asked you these same questions in 2018. We're now asking them again to understand how attitudes may have changed.

A findings summary report will be sent to you in early April.

To thank you for your time to complete the second Community Voice survey, we invite you to opt-in for a chance to win one of five \$100 gift cards (*conditions apply).

There are five sections:

1. Gambling in Glen Eira
2. Attitudes about Gender Equality
3. Glen Eira Playground Strategy 2020
4. About You and Your Household
5. Your Feedback and Ideas on Community Voice

This survey takes around 15-30 minutes to complete. Your input will be kept confidential, you will not be identified in any reports and your privacy will be respected.

Responses close at 5pm on Tuesday 17 March 2020.

Questions or feedback? Contact Community Voice Coordinator, Anna Morath: communityvoice@gleneira.vic.gov.au or 9524 3708.

[Click here to find out more about Council's Privacy statement/policy.](#)

Section One: Gambling in Glen Eira

When we asked you these questions in 2018, we were hoping to better understand attitudes and perceptions of gambling in Glen Eira. The first three questions are taken from a 2014 survey that was jointly funded by the Victorian Responsible Gambling Foundation and the Department of Justice and Regulation, Victoria. Very little information about gambling activities in Glen Eira exists, and so by asking you these questions, we were able to compare trends in Glen Eira to trends across Victoria. Understanding these trends helped to inform our priorities and plans, including the Community Safety Plan (2018-2022) and the Municipal Public Health and Wellbeing Plan (MPHWP) (2017-2021).

Since 2018, Council has become a member of the Alliance for Gambling Reform (*The Alliance*). Our MPHWP requires us to “Advocate in partnership for harm reduction strategies associated with gambling”. This is measured by our ongoing membership of *The Alliance*, and in our partnership with Gambler’s Help Southern; through which we commit to “monitor and educate the community on gambling harm within Glen Eira.” We have actioned our commitment by running an annual community education campaign during *Gambling Harm Awareness Week* with these partners.

To meet commitments under the Community Safety Plan (2018-2022), a report was provided to Council on 24 July 2018 which included a factsheet on gambling prevalence on Glen Eira. The information was then used to develop a proposal to implement an awareness campaign on gambling harm. A new factsheet was released in February 2020 under our Advocacy Strategy.

By asking you these questions again, we will be able to compare this data to the data we received from Community Voice in 2018. We may see a change in attitudes and trends, and this information will be used to inform our future actions in relation to gambling.

1. Which of the following activities have you spent any money on in the past 12 months?

(✓ tick all that apply)

- ☐ Informal private betting for money – like playing cards at home
- ☐ Gaming machines
- ☐ Betting on casino table games like blackjack, roulette and poker
- ☐ Race betting
- ☐ Betting on sports – such as sports like AFL or cricket, but excluding fantasy sports and novelty events
- ☐ Betting on events – including for instance election results, current affairs and TV shows
- ☐ Lotto, Powerball or the Pools
- ☐ Keno
- ☐ Scratch tickets
- ☐ Bingo
- ☐ Competitions where you pay money to enter by phone or leave an SMS to be in a prize draw
- ☐ Buying tickets in raffle sweeps and other competitions
- ☐ Other (please specify) _____

2. In the past 12 months, how often did you take part in a gambling activity? (✓ tick only one)

- ☐ Not at all

- ☐ Less than once per month (1-11 times per annum)
- ☐ One to three time per month (12-36 times per annum)
- ☐ Nearly once a week to three times per week (37-144 times per annum)
- ☐ More than three time per week (over 144 times per year)

3. Where did you participate in a gambling activity? (✓ tick all that apply)

- ☐ Crown Casino
- ☐ Club such as an RSL club
- ☐ Pub or hotel
- ☐ At a TAB outlet
- ☐ Race track
- ☐ Newsagent or other retailer
- ☐ Over the telephone
- ☐ Over the internet
- ☐ At work
- ☐ At home
- ☐ Other (please specify) _____

4. How much do you agree/disagree with the following statements?

	Strongly Agree	Agree	Unsure	Disagree	Strongly Disagree
Gambling is a harmless form of entertainment					
Vulnerable people are often easily exploited by the gambling industry					
Gambling is good for communities					
People should have the right to gamble whenever they want					
Gambling causes harm to individuals and communities					

5. What actions would you like to see Council take? (✓ tick all that apply)

- ☐ Advocate for maximum \$1 bet on electronic gaming machines
- ☐ Advocate for a reduction in the number of electronic gaming machines in Glen Eira
- ☐ Support agencies and community organisations that provide services and support those with gambling problems such as Gamblers Help and Gamblers Anonymous
- ☐ Conduct research to better understand gambling attitudes in Glen Eira
- ☐ Restrict access to online gambling on Council-owned internet wifi access points
- ☐ Provide community information about the risks and potential harms of gambling
- ☐ Develop a gambling policy
- ☐ Other (please specify) _____

6. Do you have any further comments about gambling in Glen Eira?

Section Two: Attitudes about gender equality

We asked Community Voice these questions in 2018 to gauge attitudes towards gender equality. These questions are derived from a 2013 survey conducted by VicHealth. The responses you provided gave us some localised data to compare with state-wide trends. As with the previous section on gambling, understanding these trends helped to inform our priorities and projects.

As a result, Council has adopted the Family Violence Prevention Action Plan (2019-2021). The plan outlines our approach to preventing family violence, and violence against women and children. It works toward a vision for a safe, healthy and inclusive community that is free from all forms of family violence. Through this plan, we will:

- Promote opportunities for community groups and organisations to apply for Council community grants to address family violence and gender inequality
- Promote state-wide initiatives supporting gender equity principles with the Glen Eira community
- Deliver activities and events to build community capacity to prevent family violence through our four libraries

In our Municipal Public Health and Wellbeing Plan (2017-2021), Priority Three: Respond to Family Violence seeks to “work in collaboration with local organisations to improve access to information and services to reduce family violence. The strategies to achieve this are:

- Provide community leadership to prevent violence against women.
- Promote and participate in national, state and local initiatives that raise awareness of family violence.
- Foster joint planning and action with local support organisations to reduce the incidence of family violence.
- Provide community information and referral to support families at risk of family violence.

In February 2020, the State Government of Victoria passed the Gender Equality Bill 2019 which is due to commence on 31 March 2021. This Bill will have implications for all Councils. We will be required to develop a Gender Equality Action Plan every four years and report on our progress every two years. This Plan will include strategies for improving gender equality in the workplace, including the introduction of targets and quotes for Councils. We will also be required to promote gender equality in the community. This will involve a review of all our policies, programs and services to ensure they are inclusive of all genders.

We would like to hear your views on gender equality and family violence, to compare this data to the data we received from Community Voice in 2018 and to help us in delivering on the Family Violence Action Plan (2019-2021), the Municipal Public Health and Wellbeing Plan (2017-2021), and progress our commitments under the State Government’s Gender Equality Bill 2019.

If this topic raises concerns for you, please skip this section and go to section three.

7. These statements describe different ways of thinking about the roles of people in the community. Please indicate the extent to which you agree or disagree.

	Strongly Agree	Agree	Unsure	Disagree	Strongly disagree
On the whole, men make better political leaders than women					
A university education is more important for a boy than a girl					
It's ok for a woman to have a child as a single parent and not want a stable relationship with a man					
Discrimination against women is no longer a problem in the workplace in Australia					

8. These statements describe different ways of thinking about violence within families. Please indicate the extent to which you agree or disagree:

	Strongly Agree	Agree	Unsure	Disagree	Strongly Disagree
Domestic violence is a criminal offence					
It's hard to understand why women stay in violent relationships					
Domestic violence is a private matter to be handled in the family					
Domestic violence can be excused if the violent person was themselves abused as a child					
Domestic violence can be excused if the violent person is under a lot of stress in their lives					
Domestic violence can be excused if, afterwards, the violent person genuinely regrets what they have done					

9. In your opinion, is it family violence when a person within a family relationship (tick all that apply):

- ☐ Slaps or pushes the other partner to cause harm or fear
- ☐ Forces the other partner to have sex
- ☐ Throws or smashes objects near the other partner to frighten or threaten them
- ☐ Tries to scare or control the other partner by threatening other family members/pets
- ☐ Repeatedly criticises the other person to make them feel bad or useless
- ☐ Directs the social life of the other person, by preventing them from seeing family and friends

- ☐ Prevents the other partner from accessing money
- ☐ Tracks the other partner's location, calls or activities through a mobile phone

10. Which of the following options best describes how you think you would react if you were present when a woman that you didn't know was being physically assaulted by her partner?

- ☐ Most likely ignore the situation
- ☐ Feel uncomfortable but not say or do anything
- ☐ Physically intervene to try and stop the violent person
- ☐ Say or do something else to try and help
- ☐ Don't know
- ☐ Prefer not to say

11. Which of the following options best describes how you think you would react if you were present when a family member or close friend of yours was being physically assaulted by her partner?

- ☐ Most likely ignore the situation
- ☐ Feel uncomfortable but not say or do anything
- ☐ Physically intervene to try and stop the violent person
- ☐ Say or do something else to try and help
- ☐ Don't know
- ☐ Prefer not to say

12. Do you have any further comments or feedback on gender equality and family violence?

Section Three: Glen Eira Playground Strategy 2020

We are currently preparing a draft Playground Strategy that identifies the purpose and value for diverse play spaces within Glen Eira. This Strategy will provide an overview of all playgrounds and their features, outline the design principles and processes surrounding playground upgrades, and illustrate the life span of a playground.

The Playground Strategy will be advertised for broad community consultation within the coming months, but we are seeking your input as this is developed. Please answer the following questions considering your use of playgrounds (past and present) and the value you feel they hold for the Glen Eira community. Even if you don't currently use or visit our playgrounds, we're still interested in your ideas about playground features.

13. We are interested in your use of playgrounds in Glen Eira. Which of the following describes your use of playgrounds in Glen Eira?

- ☐ Past/Current user
- ☐ Non-user (go to question 20)

14. Which playgrounds have you used in the past 12 months? (please choose from list below, as many as applicable)

Park/Reserve	Suburb	Used past 12 months
Allnutt Park	McKinnon	
Annie & Arthur Reserve	East Bentleigh	
Bailey Reserve	East Bentleigh	
Booran Reserve	Glenhuntly	
Boyd Park (Cognitive)	Murrumbeena	
Boyd Park (Railway Park)	Murrumbeena	
Carnegie Library Forecourt	Carnegie	
Caulfield Park (East)	Caulfield	
Caulfield Park (North)	Caulfield	
Caulfield Park (South)	Caulfield	
Centenary Park	Bentleigh East	
Clapperton Street Park	Bentleigh	
Clee Street Park	Bentleigh	
Colin Street Park	East Bentleigh	
Dega Avenue Park	East Bentleigh	
Duncan MacKinnon Reserve	Murrumbeena	
East Caulfield Reserve	Caulfield East	
EE Gunn Reserve	Ormond	

Elsternwick Plaza	Elsternwick	
Garden Avenue Reserve	Glenhuntly	
Gardenvale Park	Gardenvale	
Glen Huntly Park	Glenhuntly	
Greenmeadows Gardens	St Kilda East	
Haigh/Kershaw St Reserve	East Bentleigh	
Halley Park	Bentleigh	
Harleston Park	Elsternwick	
Hodgson Reserve (Jnr)	Bentleigh	
Hodgson Reserve (Snakes & Ladders)	Bentleigh	
Hodgson Reserve (Youth)	Bentleigh	
Hopetoun Gardens	Elsternwick	
Joyce Park	McKinnon	
King George VI Memorial Reserve	Bentleigh	
Koornang Reserve	Carnegie	
Leckie Street Park	Bentleigh	
Mackie Road Reserve	Bentleigh East	
Marlborough Street Reserve	East Bentleigh	
McKinnon Reserve	McKinnon	
Memorial Park	Caulfield Nth	
Murrumbeena Reserve	Murrumbeena	
North Avenue Park	Bentleigh	
Packer Park	Carnegie	
Pell Street Reserve	East Bentleigh	
Princes Park	Caulfield Sth	
Rosanna Street Reserve	Carnegie	
Victory Park	Bentleigh	
Virginia Park	East Bentleigh	
Wattle Grove Park	Ormond	
Wingate/Brady St Reserve	Bentleigh	

15. Thinking specifically of playgrounds within Glen Eira, what features do you like most and what, if any, would you like us to change or include within our playgrounds?

--

16. Is there enough variety between our playgrounds that are near each other? By variety we mean a mix of junior play, senior/more challenging play opportunities and active recreation (e.g. basketball goals, hit up/rebound wall, etc.)?

- ☐ Yes
☐ No
☐ Not sure

17. Do you think there are enough of these facilities or would like more at the playgrounds for visitors who are supervising children?

	There is generally enough	Would like more of
Seating		
Drink fountains		
Natural shade		
Shade structures		
Rubbish bins		
Open space		
Proximity to dog off-leash areas		
Dog bag dispensers		
Toilets		
Other (Please specify)		

18. Do you think our playgrounds are well maintained?

- ☐ Yes
☐ No
☐ Not sure

19. Please explain your response

--

20 There are multiple benefits of play, including children's physical, social, emotional and cognitive well-being. Are you aware that some of our playgrounds have the following features that support those benefits?

	Yes	No	Not sure
Sensory play equipment to stimulate sight, sound and touch			

Swing seats for people with a disability			
Accessible play equipment			
Nature play opportunities			

21 Are there any other playground features like those listed above that you think would be beneficial for the community?

☐ NO

23 If yes, what attracts you to this playground/s?

24 Do you have any further comments to make about playgrounds in Glen Eira?

Section Four: About You and Your Household

Community Voice has been established to be a representative sample of Glen Eira residents in terms of their age, gender and suburb of residence. In 2018, we asked some further demographic questions to help us in knowing more about the group and how it relates to the wider Glen Eira community. In this first survey of 2019, and with new members on board, we'd like to ask these questions again, so we can track members' characteristics over time. Please be assured that all information shared with Council will be kept entirely confidential and you will not be identified in any way.

25 Who do you live with at home? Please select the option that best applies.

- ☐ My partner/spouse
- ☐ My partner/spouse and dependent children
- ☐ My dependent children
- ☐ No-one else (alone)
- ☐ My parent/s and/or siblings
- ☐ Friends/housemates
- ☐ My pet/s only
- ☐ Prefer not to say
- ☐ Other (please specify)_____

26 How would you describe your housing tenure? Please select the option that best applies.

- ☐ My home is owned outright
- ☐ My home is owned with a mortgage
- ☐ I am paying rent – private mortgage
- ☐ I am paying rent – social/government housing
- ☐ Prefer not to say
- ☐ Other (please specify)_____

27 If you speak a language other than English at home, please state the language/s

--

28 Do you identify with any of the following characteristics? Please select all options that apply.

- ☐ Aboriginal and/or Torres Strait Islander
- ☐ Lesbian, Gay, Bisexual, Transgender, Intersex or Queer
- ☐ Person with a disability
- ☐ Carer of a person with a disability
- ☐ None of the above
- ☐ Prefer not to say

Section Five: Your feedback on this survey

The following questions ask for your feedback to help us to continually improve the survey experience for Community Voice members.

29 Overall, how would you describe your experience of this survey?

- ☐ Satisfying
- ☐ Neutral
- ☐ Dissatisfying

30 Overall, did you think the time taken to complete the survey was:

- ☐ Too short
- ☐ Could be a bit longer
- ☐ About right
- ☐ Too long

31 Do you have any comments about your experience to date and your expectations for Community Voice?

Chance to win

Thank you for your input. It is greatly appreciated. Please opt-in for a chance to win one of five \$100 Gift Cards (conditions apply*).

- ☐ Yes, I'd like to enter the prize draw

*Survey prizes — \$100 Gift Cards — Conditions of Entry: Employees of Glen Eira City Council are not eligible to win. Entries close at 5pm on 11 December 2019. Five Gift Card/s valued at \$100 each will be awarded. The prize winners will be randomly drawn on 13 December 2019. Individuals may win a maximum of one prize. The prize winner will be advised via email or phone number contact details as submitted. Subject to meeting the entry conditions, the prize will be transferred to the winner within 14 days after the draw. The name of prize winner/s will not be published. Promotion conducted by Glen Eira City Council, Corner of Glen Eira and Hawthorn Roads, Caulfield, telephone 9524 3333.



GLEN EIRA CITY COUNCIL

Glen Eira City Council
Corner Glen Eira and Hawthorn Roads, Caulfield

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